

## NACCHO'S ROLE IN ACCREDITATION

The Public Health Accreditation Board (PHAB) is developing a voluntary national accreditation program for state, local, territorial, and Tribal health departments. More information on the national program is available at [www.phaboard.org](http://www.phaboard.org). NACCHO provides tools, resources, and training opportunities for LHDs to assist in their preparation for accreditation, and in using QI processes to improve performance and meet PHAB standards. More information on NACCHO's activities is available at [www.naccho.org/accreditation](http://www.naccho.org/accreditation).



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**NACCHO**

National Association of County & City Health Officials

*The National Connection for Local Public Health*

[www.naccho.org](http://www.naccho.org)



**Public Health**

Prevent. Promote. Protect.

NACCHO is the national organization representing local health departments. NACCHO supports efforts that protect and improve the health of all people and all communities by promoting national policy, developing resources and programs, seeking health equity, and supporting effective local public health practice and systems.

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## Past, Present, and Future: NACCHO's Accreditation Preparation & QI Webinar Series



**NACCHO**

National Association of County & City Health Officials



NACCHO's Accreditation Preparation and QI Webinar Series provides periodic webinars as part of NACCHO's continued commitment to QI and preparing local health departments (LHDs) for national accreditation. This webinar series is funded by the Robert Wood Johnson Foundation and the Centers for Disease Control and Prevention.

#### **Building a QI Culture in an LHD (Feb. 16, 2011)**

This 90-minute webinar, intended for agencies interested in formal adoption of agency-wide QI, features Sedgwick County (KS) Health Department and how they developed an organizational culture of quality improvement (QI). The agency's director, community health assessment coordinator, and QI coordinator talk about the importance of implementing such a culture, methods for developing a QI plan, and transition from discrete QI projects to an over-arching agency culture. The presenters shared challenges and successes and answered questions provided by the audience.

#### **The Cat's out of the Bag: PHAB Beta Test Sites Share Their Stories (Nov. 2, 2010)**

This 90-minute webinar features Gina Frack of the Norton County (KS) Health Department and Joy Harris of the Iowa Department of Public Health, two participants of the PHAB beta test. They describe the PHAB process and provide insight into the development of documentation and responding to the standards. Ms. Frack and Ms. Harris discuss challenges, successes, and why accreditation preparation was valuable for their agencies. This webinar is intended for LHDs interested in applying for accreditation and learning more about PHAB's program.

#### **The ABCs of PDCA (May 25, 2010)**

This 90-minute webinar, presented by Jack Moran from the Public Health Foundation, walks through the steps of the Plan-Do-Check-Act (PDCA) cycle, providing a strong foundation for QI efforts in LHDs. Specific topics include team building and teamwork, the importance of a communications plan, an overview of each phase in the PDCA cycle, and the importance of measurable objectives in a QI process. This webinar provides an introduction into QI concepts and is intended for those with limited experience.

Stay tuned for future webinars related to accreditation preparation and QI by periodically checking the NACCHO website at [www.naccho.org/accreditation](http://www.naccho.org/accreditation).

#### **CHAs, CHIPs, and Strategic Plans, Oh My! The Prerequisites for National Accreditation (Nov. 17, 2009)**

This 90-minute webinar provides a discussion on key elements of the Public Health Accreditation Board's (PHAB) eligibility determination process, including the submission of community health assessments (CHAs), community health improvement plans (CHIPs) and strategic plans.

#### **Accreditation: The 4-1-1 on What LHDs Need to Know (Aug. 7, 2009)**

This 90-minute webinar provides a detailed overview of the most current Public Health Accreditation Board (PHAB) national accreditation standards, measures, and documentation guidance for LHDs.

#### **Learning from Leaders: An LHD Prepares for Accreditation (June 25, 2009)**

This 60-minute webinar chronicles the Tulsa City-County Health Department's (THD) experience following the steps of Missouri's state accreditation program as a means to prepare for national accreditation. The webinar articulates what the process entails, the importance of QI and leadership, and successes and challenges of THD's effort.

#### **LHD Trailblazers: Building on Assessments for QI (April 17, 2009)**

This 90-minute webinar uses examples from LHDs in Ohio and Wisconsin to illustrate how to implement QI processes based on the results of agency self-assessments. The webinar also bridges the connection between QI and accreditation, and provides insight into how LHDs can prepare for national accreditation.

#### **QI in Action! Stories from LHDs (Dec. 2, 2008)**

This 90-minute webinar illustrates the real life application of QI processes from the perspective of three LHDs in Oklahoma, New Hampshire, and Ohio. It provides an overview of NACCHO's Accreditation Preparation & QI Demonstration Sites Project, and information to assist LHDs in discerning which QI tools would be most beneficial to their agency's needs.