

**Comparison of NACCHO Definition of a LHD CHD Performance Report Card**

1	10 Essential Public Health Standard	LPHS Performance Standards (NPHPS)	DOH CHD Snapshot Standards	NACCHO Standard	NACCHO Definition - Specific Activities
	Monitor health status to identify community health problems	1.1. Population-based community health profile	Assess, monitor and understand health issues facing the community	Monitor health status and understand health issues facing the community	Obtain and maintain data that provides information on the communities health (e.g. provider immunization rates; hospital discharge data; environmental health hazard, risk and exposure data; community-specific data; number of uninsured; and indicators of health disparities such as high levels of poverty; lack of affordable housing, limited or no access to transportation, etc.)
		1.2. Access to and Utilization of Current Technology to Manage, Display, Analyze, and Communicate Population Health Data.			Develop relationships with local providers and others in the community who have information on reportable diseases and other conditions of public health interest and facilitate information exchange.
		1.3 Maintenance of Population Health Registries			Conduct or contribute expertise to periodic community health assessments.
		Integrate data with health assessment and data collection efforts conducted by others in public health system.			
Analyze data to identify trends, health problems, environmental health hazards, and social and economic conditions that adversely affect the public's health.					
	Diagnose and investigate health problems & health hazards in the community	2.1 Identification and Surveillance of Health Threats	Diagnose and investigate health problems and health hazards in the community	Protect people from health problems and health hazards	Investigate health problems and environmental health hazards.
		2.2. Plan for Public Health Emergencies			Prevent, minimize, and contain adverse health events and conditions resulting from communicable diseases; food-, water-, and vector-borne outbreaks; chronic diseases; environmental hazards; injuries and health disparities.
		2.3 Investigate and Respond to Public Health Emergencies			Coordinate with other governmental agencies that investigate and respond to health problems, health disparities, or environmental health hazards.
		2.4 Laboratory Support for Investigation of Health Threats			Lead public health emergency planning, exercises and response activities in the community in accordance with the National Incident Management System and coordinate with other local, state, and federal agencies.
		Fully participate in planning, exercises, and response activities for other emergencies in the community that have public health implications, within the context of state and regional plans and in a manner consistent with the community's best public health interest.			
Maintain access to laboratory and biostatistical expertise and capacity to help monitor community health status and diagnose and investigate public health problems and hazards.					
Maintain policies and technology required for urgent communications					

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3	Inform, educate and empower people about health issues	3.1 Health Education	Maintains systematic methods to inform, educate and empower people about public health and safety issues, and evaluate the effectiveness	Give people information they need to make healthy choices	and electronic data exchange.
		3.2 Health Promotion Activities to Facilitate Healthy Living in Health Communities			Develop relationships with the media to convey information of public health significance, correct misinformation about public health issues, and serve as an essential resource.
					Exchange information and data with individuals, community groups, other agencies, and the general public about physical, behavioral, environmental, social, economic, and other issues affecting the public's health.
					Provide targeted, culturally appropriate information to help individuals understand what decisions they can make to be healthy.
Provide health promotion programs to address identified health problems.					
4	Mobilize community partnerships to identify and solve health problems	4.1 Constituency Development	CHD participates in a comprehensive, systematic process to mobilize community partnerships to assess and improve the community's health	Engage the community to identify and solve health problems	Engage the local public health system in an ongoing, strategic, community-driven, comprehensive planning process to identify, prioritize, and solve public health problems; establish public health goals; and evaluate success in meeting the goals.
		4.2 Community Partnerships			Promote the community's understanding of, and advocacy for, policies and activities that will improve the public's health.
					Support, implement, and evaluate strategies that address public health goals in partnership with public and private organizations.
					Develop partnerships to generate interest in and support for improved community health status, including new and emerging public health issues.
					Inform the community, governing bodies, and elected officials about governmental public health services that are being provided, improvements being made in those services, and priority health issues not yet being adequately addressed.
5	Develop policies and plans that support individual and community health efforts	5.1 Governmental Presence at the local level	See CHD Standard above. Some of these items are measured in the Snapshot in relation to that standard.	Develop public health policies and plans	Serve as a primary resource to governing bodies and policymakers to establish and maintain public health policies, practices, and capacity based on current science and best practices.
		5.2 Public Health Policy Development			Advocate for policies that lessen health disparities and improve physical, behavioral, environmental, social, and economic conditions in the community that affect the public's health.
		5.3 Community Health Improvement Process			Engage in LHD strategic planning to develop a vision, mission and guiding principles that reflect the community's public health needs,
		5.4 Strategic Planning & Alignment with the Community Health Improvement Process			

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					and to prioritize services and programs.

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6	Enforce laws and regulations that protect health and ensure safety	6.1 Review and Evaluate Laws, Regulations and Ordinances	Enforce laws and regulations that protect health and ensure safety	Enforce public health laws and regulations	Review existing laws and regulations and work with governing bodies and policymakers to update them as needed.
		6.2 Involvement in the Improvement of Laws, Regulations, and Ordinances			Understand existing laws, ordinances, and regulations that protect the public's health.
		6.3 Enforce Laws, Regulations and Ordinances			Educate individuals and organizations on the meaning, purpose, and benefit of public health laws, regulations, and ordinances and how to comply.
					Monitor and analyze over time, the compliance of regulated organizations, entities, and individuals.
					Conduct enforcement activities.
					Coordinate notification of violations among other governmental agencies that enforce laws and regulations that protect the public's health.
7	Link people to needed personal health services and assure the provision of health care when otherwise unavailable	7.1 Identification of Populations with Barriers to Personal Health Services	Link people to needed personal health services	Help people receive health services	Engage the community to identify gaps in culturally competent, appropriate, and equitable personal health services, including preventive and health promotion services and develop strategies to close gaps.
		7.2 Identifying Personal Health Service Needs of Population			Support and implement strategies to increase access to care and establish systems of personal health services, including preventive and health promotion services, in partnership with the community.
		7.3 Assuring the Linkage of People to Personal Health Services			Link individuals to available, accessible personal healthcare providers (i.e. medical home).
8	Assure a competent public health and personal health care workforce	8.1 Workforce Assessment	Assure a competent workforce	Maintain a competent workforce	Recruit, train, develop and retain a diverse staff.
		8.2 Public Health Workforce Standards			Evaluate LHD staff members' public health competencies, and address deficiencies through continuing education, training, and leadership development activities.
		8.3 Life-Long Learning Through Continuing Education, Training and Mentoring	Provide a work environment and employee support climate that contributes to well-being, satisfaction and motivation of all employees		Provide practice-and competency based educational experiences for the future public health workforce, and provide expertise in developing and teaching public health curricula, through partnerships with academia.
		8.4 Public Health Leadership Development			Promote the use of effective public health practices among other practitioners and agencies engaged in public health interventions.
				Provide the public health workforce with adequate resources to do their jobs.	

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9	Evaluate effectiveness, accessibility, and quality of personal and population-based health services	9.1 Evaluation of Population-Based Health Services	CHD has a continuous performance improvement process which ensures health department operations are efficient and effective	Evaluate and improve programs and interventions.	Develop evaluation efforts to assess health outcomes to the extent possible.
		9.2 Evaluation of Personal Health Services			Apply evidenced-based criteria to evaluation activities where possible.
		9.3 Evaluation of the Local Public Health System			Evaluate the effectiveness and quality of all LHD programs and activities and use the information to improve LHD performance and community health outcomes.
10	Research for new insights and innovative solutions to health problems	10.1 Fostering Innovation		Contribute to and apply the evidence base of public health	When researchers approach the LHD to engage in research activities that benefit the health of the community,
		10.2 Linkage with Institutions of Higher Learning and/or Research			i. Identify appropriate populations, geographic areas, and partners; ii. Work with them to actively involve the community in all phases of research
		10.3 Capacity to Initiate or Participate in Timely Epidemiological, Health Policy and Health Systems Research			iii. Provide data and expertise to support research; and iv. Facilitate their efforts to share research findings with the community, governing bodies, and policymakers.
					Share results of research, program evaluations, and best practices with other public health practitioners and academics.
					Apply evidence-based programs and best practices where possible.

Ensure customer satisfaction

Budget accountability is delegated throughout the CHD's leadership team using FIRS reports to monitor their assigned portion of the overall spending plan and take appropriate corrective action if necessary

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**10 Essential  
Public Health  
Standard**

**LPHS Performance Standards  
(NPHPS)**

<b>DOH CHD Snapshot Standards</b>	<b>NACCHO Standard</b>	<b>NACCHO Definition - Specific Activities</b>
<p>Maintains standard financial practices and required inventory and management control</p> <p>CHD maintains a systematic risk management process</p>		