



In Your Packet

- Agenda
- List of meeting attendees (RSVPs)
- List of T!HK Leadership Team members
- Copy of your assigned portions of the assessment
- Voting cards
- Partner form
- Evaluation sheet
- Contact information for Erin Read, T!HK Coordinator



Desired Outcomes

- Assess the activities and capacities of our local public health system
- How well are we providing the "essential public health services" in Knox County?
- Identify areas of strength and areas for improvement



Local Public Health System

The system of organizations,

agencies and entities that

contribute to the health and wellbeing of our community

Local Public Health System Police Home Community Faith Health Libraries Centers KCHD **EMS** Laboratory **Parks Facilities** Schools Local Govt. Hospitals KAT Doctors Nursing Philanthropist Homes Environmental Civic Health MPC Fire Groups Individuals Economic Corrections Mental Health Drug Employers Development **Treatment**

The Tool:



National Public Health Performance Standards Program



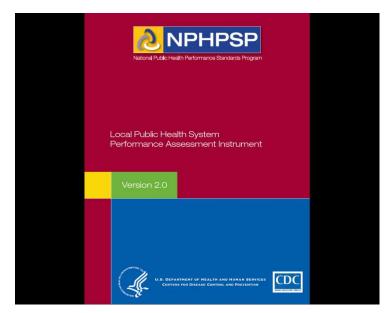




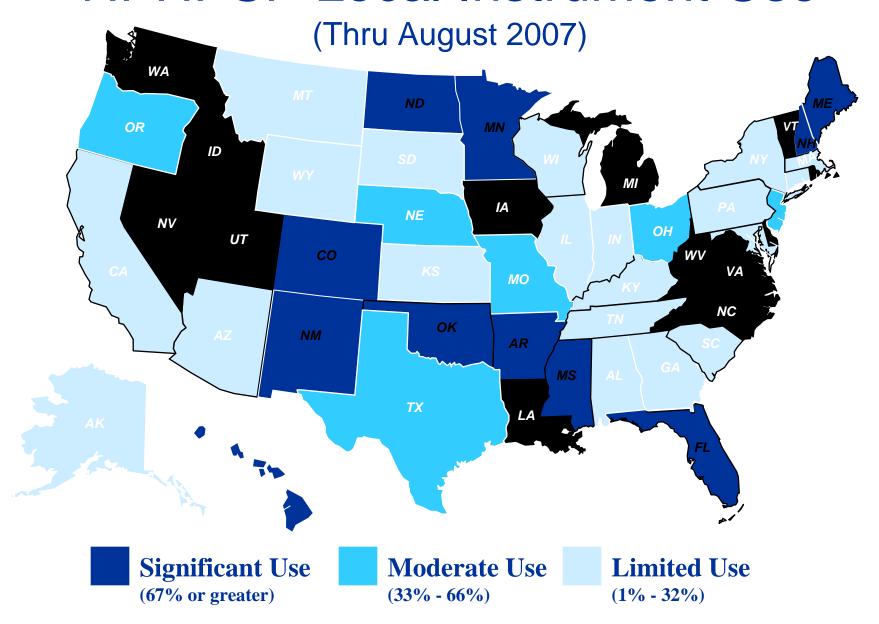


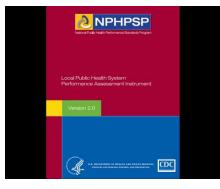






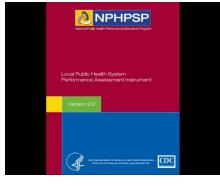
NPHPSP Local Instrument Use





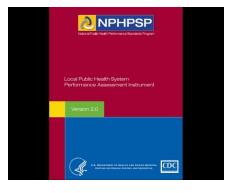
Essential Public Health Services

- Monitor health status to identify community health problems.
- Diagnose and investigate health problems and health hazards in the community.
- Inform, educate, and empower people about health issues.
- Mobilize community partnerships to identify and solve health problems.
- Develop policies and plans that support individual and community health efforts.



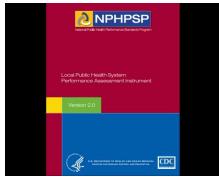
Essential Public Health Services

- Enforce laws and regulations that protect health and ensure safety.
- Link people to needed personal health services and assure the provision of health care when otherwise unavailable.
- Assure a competent public and personal health care workforce.
- Evaluate effectiveness, accessibility and quality of personal and population-based health services.
- Research for new insights and innovative solutions to health problems.



Assessment Format

- For each Essential Public Health Service:
 - Model Standards describing the optimal level performance
 - Assessment Questions overarching and sub-questions that serve as measures of performance related to the model standard



Answering the Questions

- Facilitator will provide a description of the "model" or "optimal" state.
- Assessment questions intended to measure how well our community matches the "model" description

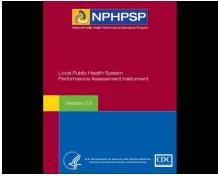
No	0	0% or no activity
Minimal	1	Greater than 0% but no more than 25% activity
Moderate	2	Greater than 25% but no more than 50% activity
Significant	3	Greater than 50% but no more than 75% activity
Optimal	4	Greater than 75% activity
Don't Know	?	



Common Concerns

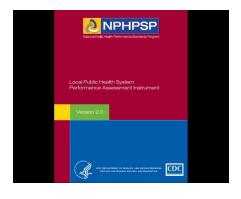
- Don't feel you have enough information to vote
- Concerns about the validity of a subjective assessment
- Tendency to answer from an agency-focused perspective
- Look to one or two at the table as the only experts
- Questions not understood
- Different definition of "meeting the standard"
- Run out of time

- You have the best expertise in our community
- Perception valuable measure of our public health system
- Each agency/organization is part of a larger public health system
- Takes more than one or two to make a system
- Ask for clarification
- Try for consistency and listen to others at the table
- Stay on topic



Ground Rules

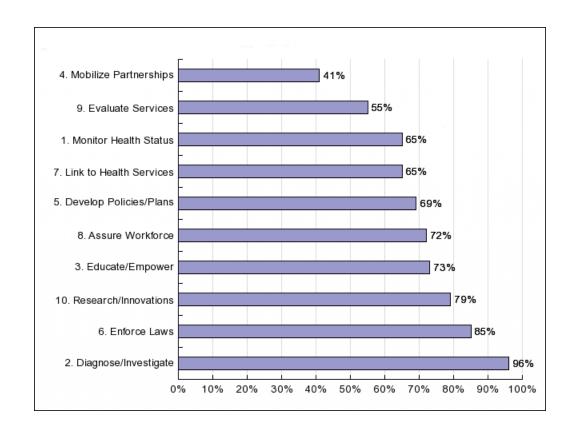
- Save discussion until after voting on all questions
- Challenge ideas, not people
- Be willing to reach consensus
- No sidebar conversations
- One person speaks at a time
- Avoid dominating the discussion
- Right to respectfully disagree
- Stay on topic
- Anyone at the table can refer to ground rules at any time
- Be flexible

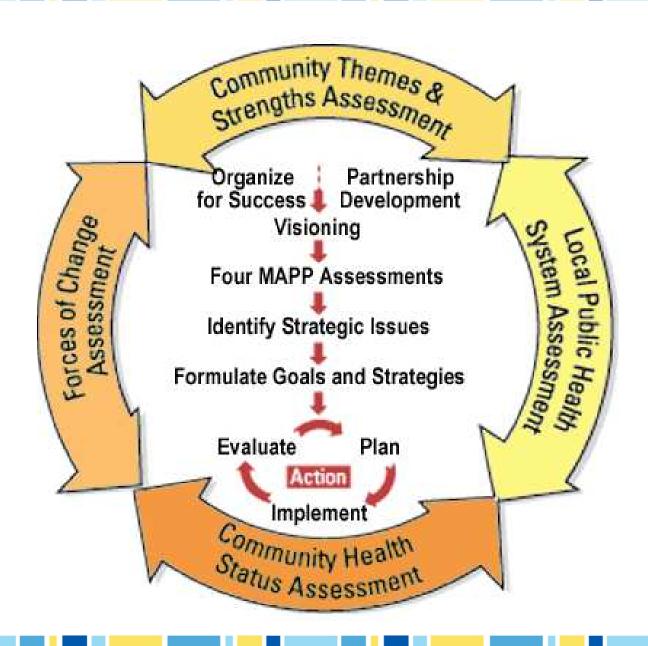


Next Steps

- Data compiled and entered into Centers for Disease Control database
- Preliminary report presented at T!HK Leadership Team Meeting:
 - January 6, 7:30 9:30 a.m.
- Results from all four assessments utilized to identify strategic issues
- Action planning
- Launch action teams: May 2011

Sample Table from LPHSA Report Overall Performance Scores by Essential Service





For more information:

www.healthyknox.org







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