WV Mentorship Participants

Jefferson County Health Department, WV

Background
State: WV
HD Population Size Served: >56,000
Number of Retail Food Establishments Inspected: 392
Retail Program Standards Met by Verification Audit/Working On: 2 (Standards 1 & 7)
Year Enrolled in the Retail Program Standards: 2019
NACCHO Mentorship Program Cohort(s): Cohort 8
Version of Food Code: 2013 (adopted July 1, 2019)
Pursuing Accreditation (Y/N?) If Y, have you achieved accreditation? No

Mission and Brief One Paragraph Background:
JCHD’s mission is to protect the health of the public through the provision of public health services including communicable and reportable disease services, community health promotion, environmental health services, and threat preparedness. This is accomplished through clinics, educational material and outreach, enforcement, disease control, planning, immunizations, technical assistance, and inspections.

Background: When Bob Custard was hired in March of 2018, there was only one part time sanitarian and one office assistant in the environmental health program and many food establishments hadn’t been inspected in at least two years. By July of 2018, he had hired 4 full time Sanitarians, and by January of 2019 all Sanitarians had completed WV’s training and could conduct independent inspections. We have just completed the first round of inspections on all of our food establishments. We are all generalists and our work include on-site among many other programs.

Role in Mentorship Program
- Mentee or Mentor? Mentee
- Who were you paired with? Vineland City Health Department, NJ

Accomplishments in the Mentorship Program
- What Standard(s) did you work on and what did you accomplish?
  We worked on our Self-Assessment as well as Standards 1 & 7. We will finish our self-assessment by the end of the month and should be ready for an audit of Standards 1 & 7 at that time.

Lessons Learned/Tips
- Utilize materials given by mentors
- You should have one staff member that is able to devote time to meeting the deadlines for the program

Contact
- Name: Robert Custard, REHS
- Email: Robert.W.Custard@wv.gov
- Phone number: (304) 728-8416 ext. 3023

Link to food safety program website: https://www.jchdwv.org/food-safety/
Mid-Ohio Valley Health Department (WV)

Background

State: West Virginia
HD Population Size Served: 128,904
Number of Retail Food Establishments Inspected: 939
Retail Program Standards Met/Working On: 2, 4, 5, & 6
Enrolled in the Retail Program Standards: 2012
NACCHO Mentorship Program Cohort(s): 5

West Virginia’s only Regional Health Department. The six-county region includes Calhoun, Pleasants, Ritchie, Roane, Wirt and Wood Counties, with Wood housing administrative offices. Our WIC Department serves 9 counties.

The mission of the Mid-Ohio Valley Health Department is to do everything in our power to protect the health of the communities in Calhoun, Pleasants, Ritchie, Roane, Wirt, and Wood counties. Like some other public agencies, we are charged to serve and protect.

Opportunities exist within the Health Department to volunteer, whether to help in times of crisis when many people will be needed to assure that the necessary drugs are delivered to the residents of our communities during a life-threatening disease outbreak, or just to help us with some of the day-to-day activities of trying to make our communities healthier. We are your Health Department!

Environmental Health Staff: We have 10 Sanitarians, 5 which are registered including the Director working in the retail food regulatory program. All Sanitarians are generalists and work every program mandated by the State. We currently conduct three inspections per year of each retail food establishment, except vending which is done twice a year. The Sanitarians are Serv-Safe certified manager course instructors and proctors. We also have 2 full time office assistants in Wood County, and each outlying county has an office assistant which work a percentage of time for EH.

Our regulatory authority is derived from the West Virginia State Code Chapter 16. Our State has currently adopted the FDA 2005 Food Code, under WV 64CSR17, with minor changes.

Role in Mentorship Program

Mid-Ohio Valley participated in the NACCHO Retail Program Standards Mentorship program as a mentee in the fifth cohort. They were mentored by Fairfax County Health Department.

Lessons learned:
We needed a clearer picture of the risk factor study and received that through this program. We were able to complete Standard 4 and are working towards Standard 5 based on the information and guidance provided through this program.

Our agency is currently in the process of PHAB accreditation, and is using the crosswalk provided by both NACCHO and this program, to aid us in our documentation requirements. These two programs complement each other and will help to strengthen our program and our agency to better serve our communities.

Contact:
Elizabeth Green, Registered Sanitarian
Director of Environmental Health
Elizabeth.s.green@wv.gov
304-420-1471