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**Appendices**

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- MAPP Team Meeting Schedule
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- MAPP & PHAB – “The Intersection”
- The Road-MAPP to Our Future – Community Vision and Values Exercise
- Visioning Meeting Evaluation
- Community Visioning Affinity Diagram
- Community Values Affinity Diagram
Executive Summary

Phase 2: Visioning of the MAPP process involved the creation of a community-wide vision and collection of community values. This collaborative process provided the opportunity for MAPP Team members to engage in and increase their understanding of the MAPP process. Representing all sectors of the county and community, the MAPP Team created a community vision through an agreed understanding of what a healthy community looks like. The community vision offers a picture of the long-term outcomes of the MAPP process and what will be achieved when the goals and strategies are implemented. In addition, the MAPP Team developed the community’s values that represent the guiding principles and behaviors envisioned for our community. These values are meant to help the community reach their vision. A community vision and seven community values were developed at the completion of Phase 2.
MAPP Visioning Participants

American Red Cross
Susan Walters-Steinacker

Area Agency on Aging 1-B
Melodie Valvano

Brighton Area Schools
Kathleen Posly

Cartel Inns of Brighton
Joe Whitney

Department of Human Services
Renee Adorjan

Great Start Livingston
Robin Schutz

Green Oak Township Police
Department
Jason Pless

House of Representatives, Office of Congressman Mike Rogers
David Mroz

Human Services Collaborative Body
Anne Rennie

Karen Bergbower & Associates
Karen Bergbower

LACASA/CAP Council
Deanna Norris

Livingston County 911 Central Dispatch and Emergency Management
Chad Chewning

Livingston County Catholic Charities
Kaitlin Fink
Mark Robinson

Livingston County Board of Commissioners
Gary Childs
Carol Griffith, Chair

Livingston County Community Mental Health
Connie Conklin

Livingston County Department of Public Health
Elaine Brown
Dianne McCormick

Livingston Educational Service Agency
Mary Beno

Livingston County Emergency Medical Services
Janine Dunning
Kevin Wilkinson

Livingston County Human Resources
Jennifer Slater

Livingston County Sheriff’s Office
Mike Murphy

Livingston County United Way
Nancy Rosso

Livingston Essential Transportation Service
Doug Britz

Livingston Health Plan Advisory Committee
Ted Westmeier

Livingston Prisoner Reentry
Katie Bronson-Kim
Marion Township, Township Supervisor
Bob Hanvey
Michigan State University Extension
Carrie Shrier
Oakland Livingston Human Services Agency
Jason Blanks
Oceola Township, Township Trustee
Lance Schuhmacher
Putnam Township, Supervisor
Ronald Rau
Recycle Livingston
Mary Hunt

Resident
David Morse
Cheryl Schott
St. Joseph Mercy Hospital, Livingston
Brynt Ellis
Chris Stokes
Vina Dental
Dr. Christine Love
White Pine Rehabilitation and Care Center
Kimberly Galasso
WHMI News
Marcia Jablonski
The Process

The visioning process began on November 13, 2014 at 1:00pm in the Livingston County EMS Public Safety Complex, Hartland Auditorium with the first meeting of the MAPP Team. MAPP Team participants represent a diverse group made up of: civic, dental, education, environmental, faith, local and federal government, media, medical, mental health, public health, and social services organizations and community residents. The visioning session was facilitated and recorded by health educators from the Livingston County Department of Public Health.

To begin the three hour visioning meeting Carol Griffith, Board Chair of the Livingston County Board of Commissioners, and Brynt Ellis, Executive Director of St. Joseph Mercy Livingston, each gave opening remarks expressing their enthusiasm and endorsement of the MAPP process (Appendix). The visioning session included an overview of the MAPP process (Appendix), highlighting where we were in the process and future steps, as well as how the process related to the Livingston County Department of Public Health’s journey to national accreditation. Community vision and values exercises were performed to help generate ideas for the vision and values statements. Prior to each exercise a description of a community vision and community values was provided.

To encourage brainstorming during the vision and values exercise, participants were given “The Road-MAPP to Our Future” handout (Appendix) with prompts for what to think about when developing community vision and values statements. The “Road-MAPP to Our Future” community vision and values questions were developed by the MAPP Team facilitators. Participants reflected on the questions individually and then the group as a whole completed an affinity diagram for the community vision and another for the community values. All affinity diagram responses were recorded and compiled into Excel matrices (Appendix). After a thorough discussion of each affinity diagram, a community vision and a community values statement were drafted by the MAPP Team.

The vision session closed with ensuring that all participants were in agreement with the drafted community vision and values statements. Participants were asked to complete a meeting evaluation form (Appendix), and a reminder about the next session was given.
The Results

The community vision and values are listed below. The vision and values will be the driving force throughout the MAPP process. Both statements will be revisited at the beginning of each MAPP Team meeting and they will also be used on MAPP process documents and MAPP promotional material.

COMMUNITY VISION STATEMENT

A safe, healthy, educated, and supportive community in which all individuals can attain optimal physical, cultural, social, mental, and spiritual health.

COMMUNITY VALUES

- Collaboration
- Commitment/Accountability
- Communication and Education of Health/Wellness
- Compassion
- Inclusion
- Respect
- Responsive

DISSEMINATION OF PHASE 2 RESULTS

The drafted vision and values statements were distributed to MAPP Team members via email after the visioning session. MAPP Team members made minor adjustments, which were approved by the group. After an agreement on the final version of the community vision and values statements, they were formally adopted by the MAPP Team during the January 15, 2015 meeting.
EVALUATION

MAPP Team members completed a participant evaluation (Appendix) at the conclusion of the visioning work session. Evaluation results were shared with the MAPP Team facilitators for planning purposes.

RECOMMENDATIONS FOR FUTURE VISIONING SESSIONS

Recommendations for future community visioning sessions include:

- Identifying local champions for the process
- Increasing the time allotted for invitations and follow-up
- Preparing for other ways to gather community input
- Using a small group format when completing vision and values affinity diagrams
- More facilitators to help with small group brainstorming
- Personalization of invitations when possible
APPENDICES
The Livingston County Department of Public Health (LCDPH) would like to extend an invitation to you to serve on the MAPP Team!

The MAPP Team is an unprecedented new partnership begun by the local health department. Our goal is to facilitate a community health improvement process that leads to the development and implementation of a community health assessment and community health improvement plan, the two main products of the project. This plan will give us a shared vision and direction, and encourage each entity to move in a collaborative fashion towards improved health. Your participation on the MAPP Team will be a key element to the success of the project and its relevance to our community. We hope to work with you and incorporate your ideas.

No single entity or agency can make a community healthy – so much more can be accomplished by working together with a common goal to improve health.

Why now? Because there is a growing consensus that in order to effect real and meaningful change we must be orientated toward a set of common goals. New provisions such as the Patient Protection and Affordable Care Act (Health Reform Law) and the National Local Public Health Accreditation Standards compel health departments and hospitals to identify community health goals and work in partnership with their communities to achieve better health.

Why participate? Improved health is the responsibility of the entire community and must involve diverse partners. We recognize that examining and improving health will require both a bird’s eye view (looking at Livingston County as a whole) as well as a community-specific view (looking at the needs of cities and townships, rural and suburban areas, etc.).

We also recognize that health doesn’t distribute itself equally – and that examining why some people have fewer opportunities than others to live in good health is an essential component of meaningful health improvement.

Why me? A healthy community is linked to an economically successful community. As community leaders we have a unique opportunity to come together and identify a limited set of priorities and work collectively to make real and meaningful change.

Will you join us?
Contact Chelsea Moxlow @ LCDPH
cmoxlow@livgov.com
(517) 546-9850
# MAPP Team Meeting Schedule

<table>
<thead>
<tr>
<th>MEETING DATE</th>
<th>MEETING TIME</th>
<th>PIT STOP</th>
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</thead>
<tbody>
<tr>
<td>January 15, 2015</td>
<td>1:00-3:00PM</td>
<td>Community Themes &amp; Strengths (Part 1)</td>
</tr>
<tr>
<td>February 5, 2015</td>
<td>1:00-3:00PM</td>
<td>Local Public Health System Assessment (Part 1)</td>
</tr>
<tr>
<td>March 5, 2015</td>
<td>1:00-3:00PM</td>
<td>Local Public Health System Assessment (Part 2)</td>
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<tr>
<td>April 2, 2015</td>
<td>1:00-3:00PM</td>
<td>Local Public Health System Assessment (Part 3)</td>
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<tr>
<td>April 16, 2015</td>
<td>1:00-4:00PM</td>
<td>Forces of Change Assessment</td>
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<tr>
<td>May 7, 2015</td>
<td>1:00-3:00PM</td>
<td>Community Themes &amp; Strengths (Part 2)</td>
</tr>
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<td>May 14, 2015</td>
<td>1:00-4:00PM</td>
<td>Community Health Status Assessment</td>
</tr>
<tr>
<td>June 11, 2015</td>
<td>1:00-3:00PM</td>
<td>Identify Strategic Issues (Part 1)</td>
</tr>
<tr>
<td>July 16, 2015</td>
<td>1:00-3:00PM</td>
<td>Identify Strategic Issues (Part 2)</td>
</tr>
<tr>
<td>August 13, 2015</td>
<td>1:00-3:00PM</td>
<td>Formulate Goals &amp; Strategies (Part 1)</td>
</tr>
<tr>
<td>September 10, 2015</td>
<td>1:00-3:00PM</td>
<td>Formulate Goals &amp; Strategies (Part 2)</td>
</tr>
<tr>
<td>November 12, 2015</td>
<td>1:00-3:00PM</td>
<td>The Action Cycle</td>
</tr>
</tbody>
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All meetings will be held at the Livingston County EMS Building in the Hartland Auditorium.
Livingston County
MAPP Team Meeting
Phase 2: Visioning
Thursday, November 13, 2014
Livingston County EMS Public Safety Complex
1:00pm – 4:00pm

I. Welcome & Sign-in [1:00pm-1:20pm]
   - Carol Griffith
     Board Chair, District 7
     Livingston County Board of Commissioners
   - Brynt Ellis
     Executive Director
     St. Joseph Mercy Livingston and Brighton
   - Robin Damschroder
     Chief Operating Officer
     St. Joseph Mercy Hospital

II. MAPP & PHAB – “The Intersection” [1:20pm-1:40pm]
   - Presentation on the MAPP and PHAB processes

III. Community Vision Exercise [1:40pm-2:40pm]

IV. Community Values Exercise [2:40pm-3:40pm]

V. Session Summary & Next Steps [3:40pm-4:00pm]
   - Vision and Values Statements will be shared via email with MAPP Team participants

VI. Adjourn

Next Meeting:
Phase 3: The 4 Assessments – Community Themes & Strengths (Part 1)
Thursday, January 15, 2015
1:00-3:00PM
Livingston County EMS Public Safety Complex, Hartland Auditorium
MAPP & PHAB
"the intersection"

**Visioning**
- 4 MAPP Assessments
  - Community Themes & Strengths Assessment
  - Local Public Health System Assessment
  - Community Health Status Assessment (CHA)
  - Forces of Change Assessment

**Identify Strategic Issues**

**Action Cycle**
- Evaluate
- Implement
- Plan

**Formulate Goals & Strategies**

**Community Health Improvement Plan (CHIP)**
- Department of Public Health Strategic Plan
- Performance Management, Quality Improvement, & Workforce Development
- PHAB Application

**Documentation Selection**

*Brutgo to you by: Livingston County Department of Public Health Accreditation Team*
The Road-MAPP to Our Future

Community Vision Exercise

What is a community vision?

- A picture of the long-term results of the planning process.
- What we wish to accomplish when the developed strategies are implemented.
- It illustrates what community health will look like with a successful public health system in place.

Directions

Please read the following questions. Using the provided Post-it Notes, write down your thoughts — 1 idea per Post-it Note.

1. What does a healthy county mean to you?
2. What are important characteristics of a healthy community for all who live, work, and play here?
3. How do you envision the local public health system in the next 5-10 years?
4. What are some of the positives about the health status of Livingston County?
5. What problems do you see with the health status of Livingston County?
6. What can we do to improve the health of Livingston County?

Community Values Exercise

What are community values?

- Fundamental principles and beliefs that will guide the MAPP process.
- Values provide a basis for action and communication expectations through the MAPP process.
- They are guiding principles that represent how the community is expected to operate.
- Values reflect and reinforce the desired culture and behavior of the MAPP team.
- Values will help us to attain our vision.

Directions

Please read the following questions. Using the provided Post-it Notes, write down your thoughts — 1 idea per Post-it Note.

1. Taking into consideration the shared vision ideas discussed previously, what are the key behaviors that will be required of the local public health system partners, the community, and others in the next 5-10 years to achieve the vision?
2. What type of working environment or climate is necessary to support participants in performing the above behaviors and in achieving the vision?
MAPP Meeting Evaluation Form
Phase 2: Visioning
November 13, 2015 at 1:00PM

Please take a minute at the end of the meeting to complete this evaluation. The feedback will help us improve the quality and effectiveness of our future meetings.

Indicate how much you agree with the following statements by circling your response using the scale provided:
1 = strongly disagree, 2 = disagree, 3 = neutral, 4 = agree, 5 = strongly agree

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Neutral</th>
<th>Agree</th>
<th>Strongly Agree</th>
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<tbody>
<tr>
<td>The meeting purpose was clearly stated.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>All meeting participants were actively involved.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>I am satisfied with the opportunities for participation and sharing.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>I am satisfied with the way decisions were made.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>The meeting structure allowed for full participation.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>Meeting materials provided were informative and useful.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>The discussion was focused.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
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<tr>
<td>Issues covered were important.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
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<tr>
<td>We used our meeting time effectively.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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<tr>
<td>The time given to all agenda items was adequate.</td>
<td>1</td>
<td>2</td>
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</tr>
<tr>
<td>I am satisfied with this meeting.</td>
<td>1</td>
<td>2</td>
<td>3</td>
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<td>5</td>
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<tr>
<td>I enjoyed this meeting.</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
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What aspects of this meeting were particularly good?

What aspects of this meeting could have gone better?

After having gone through this, what expectations do you have for the next meeting?

Do you have any additional suggestions or comments about this meeting?
# Community Vision Affinity Diagram

## Community Vision

<table>
<thead>
<tr>
<th>Education and Access</th>
<th>Collaboration and Integration</th>
<th>Access to needed services</th>
<th>Inclusion</th>
<th>Assets and Resources</th>
<th>Mental Health Access</th>
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<th>Sustainable/Resilient</th>
<th>Change</th>
<th>Primary Focus</th>
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<tr>
<td>In-Kind support available for teachers and adult learners</td>
<td>Collaborative learning models</td>
<td>Access to needed services</td>
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<td>Values</td>
<td>Respect/Listening</td>
<td>Commitment/Accountability</td>
<td>Inclusion</td>
<td>Collaboration</td>
<td>Compassion</td>
<td>Responsive</td>
<td>Communication and Education of Health/Wellness</td>
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<td>Respectful</td>
<td>Creative</td>
<td>Goal building</td>
<td>Collaborative</td>
<td>Honest assessment to our community</td>
<td>Honorable</td>
<td>Ability to adapt to changes</td>
<td>Maximise resources, assets</td>
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<td>Mutual respect</td>
<td>Evidence-based supports</td>
<td>Inclusive leadership</td>
<td>Collaborative</td>
<td>Honorable</td>
<td>Standards</td>
<td>Improved health</td>
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<td>Full disclosure and open communication</td>
<td>Commitment</td>
<td>Ethical</td>
<td>Collaborative</td>
<td>Open-minded</td>
<td>Commissions</td>
<td>Referrals</td>
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<tr>
<td>Inclusive - available to all</td>
<td>Consolidating efforts</td>
<td>Opportunity for all (access)</td>
<td>Collaborative</td>
<td>Service delivery system</td>
<td>Flexible working environment</td>
<td>All individuals have the same right to quality care and resources</td>
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<td>Equality</td>
<td>Data driven</td>
<td>Inclusion of all, respect of differences</td>
<td>Collaborative</td>
<td>Individual benefit</td>
<td>Environmental quality, air, water etc.</td>
<td>Education of a better life</td>
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<td>Inclusiveness</td>
<td>Listening to our community needs</td>
<td>Inclusion</td>
<td>Collaboration</td>
<td>Integrity, adherence to the highest standards of professionalism, ethics, and personal responsibility</td>
<td>Working with the school system to those in need of services</td>
<td>Compassion, relationship</td>
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<td>Input from others to determine gaps</td>
<td>Family friendly</td>
<td>Respectful of differences</td>
<td>Collaboration</td>
<td>Caring</td>
<td>Correct information provided, time, willingness to make effort required to be healthy</td>
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<td>Health equity</td>
<td>Inclusion</td>
<td>Team work</td>
<td>Collaboration</td>
<td>Respectfulness</td>
<td>Mandate residents of benefits of good health</td>
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<td>Health equity</td>
<td>Common care</td>
<td>Respect for all</td>
<td>Team work</td>
<td>Community</td>
<td>Access to services, affordable and comprehensive array of services</td>
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<td>Non-judgmental environment</td>
<td>Personal respect</td>
<td>Optimising service delivery efficiencies</td>
<td>Collaborative</td>
<td>“Health in all policies” approach</td>
<td>“Eating all policies” approach</td>
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<td>Access that encompasses wellness and sick care</td>
<td>Respect every individual seeking assistance/services</td>
<td>Partnership</td>
<td>Collaborative</td>
<td>Health in all policies approach (recognising that health implications of community policies and systems that may not seem directly related to health)</td>
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<td>Willingness to listen and adopt</td>
<td>Diverse recreation opportunities</td>
<td>An encouraging support system in community</td>
<td>Collaborative</td>
<td>Working collaboratively</td>
<td>Wellness in schools and workplace</td>
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<td>Empathy, listening</td>
<td>Provide services to those who need help - food, transportation, mental health</td>
<td>Work collaboratively</td>
<td>Collaborative</td>
<td>Life-long learning opportunities</td>
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<td>Mindfulness of poverty</td>
<td>Low-income people should have access to the same services in the county that higher-income people have</td>
<td>Identify partnerships and utilize them</td>
<td>Collaborative</td>
<td>Education</td>
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<td>Being open on all issues</td>
<td>Cultural diversity</td>
<td>Responsible and health lifestyle choices</td>
<td>Collaborative</td>
<td>Welcoming to all</td>
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<td>Build on existing strengths</td>
<td>Team work - including all partners</td>
<td>Collaborative</td>
<td>Support</td>
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<td>Establish/build upon public transportation opportunities</td>
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