MRC 2020 Operational Readiness Award
Frequently Asked Questions

1. **How much are the MRC 2020 Operational Readiness Awards (ORA)?**
There are two funding tiers for the 2020 MRC Operational Readiness Awards. You will be asked to select one of the following funding tiers at the beginning of the application process:

> Tier 1 - $2500 - Strengthen MRC Volunteer Capabilities
> Tier 2 - $7500 - Strengthen MRC Unit Response Capabilities

2. **Do I have to create an account with NACCHO to submit an ORA application?**
Yes. The person submitting the application will have to log in with a NACCHO account to access the awards application: https://application.naccho.org. If you don't have an account, the system will prompt you to set up an account.

3. **Where can I find the list of application questions to get prepared?**
The list of application questions can be found in the "Resources Section" of the Awards Overview page and at the beginning of the application.

4. **Are projects evaluated differently for each of the funding tiers?**
Yes. Projects will be evaluated differently for each of the funding tiers based on the scope of the project relative to the funding level.

5. **Can I submit multiple award applications for one unit?**
No. You can only submit **one** award application per MRC unit.

6. **How many awards will be issued?**
The number of awards will be determined based on the number of qualified applications per funding level and the total amount of funding available. NACCHO's goal is to provide as many awards as possible in each of the funding tiers to meet the needs of MRC units.

7. **Can my MRC Award funding be used to purchase promotional items/giveaways or food and beverages?**
No. Your MRC Award funding cannot be used to purchase promotional items/giveaways. In general, the funds may not be used for food and beverages. Exceptions may apply to extended education and training provided. Check with your grants/funds manager for local policy and refer to § 200.432 Conferences for definitions of conferences and information on allowable meal expenses.

8. **Will I be able to save my application and continue later?**
Yes. Your application progress will be saved periodically. If you need to finish your application later, please proceed to the application verification page, click review, then click 'save for later'.

9. I am having trouble accessing my in-progress application, where can I find it?
Please log into your account and go to "Applications" at the top of award applications page. All "in progress" applications will be displayed there. The submitted applications will be available under "My Submissions."

10. How can I confirm that my application was submitted?
After you have completed all portions of your application, you will be asked to review and save your answers. After you have reviewed your answers you can select either 'Save for Later' or 'Save and Submit'. Once selecting 'save and submit' your application will be fully submitted. You can confirm the status as outlined in question 9.

11. Can I edit my application once it is submitted?
No. Unfortunately, once your application is submitted, you can no longer edit it. Please ensure that all information is correct before submitting the application.

12. When is the deadline to submit applications?
The deadline to submit applications is October 28, 2019, 5pm PST.

13. When will I know if I was chosen to receive an Award?
All awardees will be notified by December 6, 2019.

14. What if my project covers more than one of the three specified focus areas?
Please choose the focus area that best represents the main goals of your project.

15. What if my application responses are longer than the specified word limit?
Please ensure that your application responses stay within the response word limit to ensure the details of your project are accurately captured. NACCHO strongly recommends that you compile your application responses in Microsoft Word first and then copy/paste it into the application.

16. Do I need to update my unit profile on the MRC website prior to applying?
Yes. MRC units may apply prior to completing their quarterly unit profile update on the MRC website, but must ensure that it is updated prior to October 28, 2019 to be considered for selection.

17. What if I have more questions or problems with the online application?
If you have general questions about the Operational Readiness Awards, the application process, or you are in need of technical assistance please contact the MRC team at mrc@naccho.org.