

MT Mentorship Participants

RiverStone Health (MT)

Background

State: Montana

LHD Population Size Served: 170,000

Number of Retail Food Establishments Inspected: 905

Retail Program Standards Met/Currently Working On: Met: 1, 2, 3, 4, 5, 9
Working on 6 and 7

Year Enrolled in the Retail Program Standards: 2003

NACCHO Mentorship Program Cohort(s): 1 and 9

Version of Food Code: 2013

The mission of RiverStone Health is to improve life, health and safety. The Yellowstone City-County Health Department dba RiverStone Health was organized by an inter-local agreement between Yellowstone County and the Cities of Billings and Laurel. Yellowstone County is home to 15% of all Montanans, and serves a population of 170,000. While Yellowstone County is home to Billings, the largest city in Montana, the area outside of the city is considered rural.

RiverStone Health leads public health efforts to protect safety and well-being. The organization is committed to integrating improvement so that it is our “way of doing business.” The Retail Program Standards are utilized as an improvement tool within our Retail Food Regulatory Program. We have been successful during the past nine years in securing grant awards to support work on the Standards and have had many opportunities to share our work at regional and national conferences.

Overview of Mentorship Program Participation

Cohort 1: RiverStone Health participated in the NACCHO Retail Program Standards Mentorship Program as a mentee in the first cohort (2012). RiverStone Health was mentored by Wake County Environmental Health Services (NC).

Cohort 9: Riverstone participated as a mentor to Trempealeau, WI on Standard 2.

Mentorship Program Lessons Learned/Tips

- Use available resources such as those on Food Shield. For Standard 2, CFP materials and forms can be used and/or modified for the training curriculum and for tracking training inspections.
- It is important to have a system in place to track and document each FSIOs training steps. I created a summary sheet for each FSIOs that includes the

individual criteria, documentation and date. It was especially helpful for organized the documentation needed to submit for the verification audit.

- Quality improvement processes and tools are effective for work on many criteria within the Standards.

Project Contact

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Link:

<https://riverstonehealth.org/inspections-permits/restaurants-food-service/>