

MRC Mission Sets

Medical Surge Team Mission Sets

Mission Set: The term ‘mission set’ describes a scalable response and recovery capability for MRC units and volunteers that is organized, developed, trained, and exercised prior to an emergency or disaster for local, state, and/or regional deployment purposes.

Snohomish MRC – Medical Surge Teams

The Snohomish MRC has worked with Providence Medical Center (PMC) for several years and has trained with their employees. Recently, the medical center allowed MRC volunteers to register as PMC volunteers in a disaster, allowing nurses and other healthcare professionals to work within the scope of their practice in a disaster – a practice not allowed for general PMC volunteers. Snohomish MRC has also worked with PMC in regional training exercises and recognized the need to develop teams that could work in specific task areas in a disaster: Decontamination, Logistics, Communication, and Triage. Additionally, MRC volunteers provided staffing to a Tribal Clinic after the State Route 530 mudslide near Oso, WA and have exercised with Community Health Center Clinics.

Mission Set Title: Medical Surge

Resource Description: Volunteers who could provide both clinical and non-clinical support to hospitals and clinics after a disaster. Teams and single resources identified below would be deployed as requested (e.g., one Communication Team with a Telecommunicator and an Operations Center Technician OR three nurses to work on a Triage Team).

Resource Components

Personnel:	Licenses or Certifications Required? Yes, for clinical volunteers. Type: (see Teams below) <ul style="list-style-type: none"> Volunteers may be deployed as a team or as a single resource 	
Logistics Team:	<ul style="list-style-type: none"> Messenger/Supply Runner(s) - no certification needed Patrol Team Officer - no certification needed Imaging Technician - licensed as X-Ray Tech Housekeeping Aide - N/A Registration Aide - N/A 	
Communications Team:	<ul style="list-style-type: none"> Health/Medical Telecommunicator - General or Technician radio license Operations Center Technician - N/A 	
Triage Team:	<ul style="list-style-type: none"> Emergency Medical Technician (EMT) - licensed at national or local level Nurse (registered or licensed) - licensed as nurse Physician - licensed or certified EMT 	
Decontamination Team:	<ul style="list-style-type: none"> Decontamination Specialist - N/A Nurse (licensed nurse) or EMT (licensed or certified EMT) 	
Training Requirements:	All personnel should have: <ul style="list-style-type: none"> FEMA 100 / 200 / 700 / 800 Psychological First Aid FEMA 368 - Including People with Disabilities and Others with Access & Functional Needs in Disaster Operations 	<ul style="list-style-type: none"> FEMA 505 - Religious & Cultural Literacy & Competency in Disaster Bloodborne pathogens training JITT facility orientation training (incl. patient care, infection control, department-specific procedures)



MRC Mission Sets

Mission Set Title: Medical Surge (cont'd)

Resource Description: Volunteers who could provide both clinical and non-clinical support to hospitals and clinics after a disaster. Teams and single resources identified below would be deployed as requested (e.g., one Communication Team with a Telecommunicator and an Operations Center Technician OR three nurses to work on a Triage Team).

Resource Components

Training Requirements (cont'd):	<p>Logistics team:</p> <ul style="list-style-type: none"> • Messengers/supply runners should have training (just-in-time or prior) that orients them to the facility • Patrol Team Officer should have training in de-escalation, First Aid/CPR/AED, and Narcan <p>Decontamination team:</p> <ul style="list-style-type: none"> • Should complete annual training and exercise on decontamination procedures <p>Triage team:</p> <ul style="list-style-type: none"> • Should complete annual exercise on triage procedures within the facility <p>Communications/Operations Center team:</p> <ul style="list-style-type: none"> • Should be trained in the use of the computer-based hospital tracking tool used in the jurisdiction and should participate in annual exercises
Equipment Required:	<p>All volunteers should have the following minimum equipment:</p> <ul style="list-style-type: none"> • Uniforms that identify team assignment • Personal go-bag that includes clothing, toiletries, and medication, as needed. <p>Logistics team:</p> <ul style="list-style-type: none"> • Radio and/or cell phone • Map of facility • Gloves & hand sanitizer • Paper, pens, office supplies <p>Decontamination team:</p> <ul style="list-style-type: none"> • Decon tent supplied by facility • Decon PPE supplied by facility • Extra set of personal clothing and towels <p>Triage team:</p> <ul style="list-style-type: none"> • Medical bag to include stethoscope, blood pressure cuff, gloves, hand sanitizer • Forms from facility to document triage information • Radio and/or cell phone <p>Communications/Operations Center team:</p> <ul style="list-style-type: none"> • Forms from facility to document information received & transmitted • Radios, cell phones, laptop with internet connection • Paper, pens, office supplies



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Resource Components

Deployment Timeline:	<ul style="list-style-type: none"> Local Jurisdiction - Within 24 hours Outside Jurisdiction - Within 48 hours
Shift Rotations:	<ul style="list-style-type: none"> Volunteers should not be deployed for more than two weeks. Recommend shifts be between 8-12 hours, and not to exceed 12 hours.
Pre-Planning Considerations:	<p>Space Requirements:</p> <ul style="list-style-type: none"> Logistics team - N/A - will work within the facility assigned Decontamination team - outside area away from traffic or an unused garage area; size dependent upon incident Communications/DMCC team - indoor open space with at least 200 square feet Triage team - N/A - will work within the emergency department or other area of the facility <p>Support Requirements:</p> <ul style="list-style-type: none"> Decontamination team - must have access to a decon tent with all PPE/equipment Communication/Operations Center team - tables, chairs, internet connection (preferable but not required)

Resources:

- Examples of specialized training
 - De-escalation [training](#)
 - Decontamination [training/exercise](#)
- Examples of Job Action Sheets (JAS)
 - JAS - Communications Team - [Telecommunicator](#)
 - JAS - Communications Team - [Operations Center Technician](#)
 - JAS - [Decontamination Team](#)
 - JAS - [Logistics Team](#)
 - JAS - [Triage Team](#)
- Examples of Just-in-Time Training (JITT)
 - Facility handbook/[volunteer handbook](#)
 - Facility campus map (example - [Providence Medical Center](#))
 - Decon [JITT](#)