



IPC Essential Skills Leadership Academy

August 28 and 29, 2024

Purpose:

Essential skills, also known as soft skills, are integral for all LHD staff supporting IPC activities in healthcare settings. These skills impact workforce dynamics and are fundamental to patient safety and satisfaction. This Leadership Academy will offer LHD emerging leaders, team leads, supervisors, managers, and organizational leaders a space to apply essential skills to cultivate an environment where LHD staff working in healthcare IPC are supported and engaged.

Learning Objectives:

By the end of this course, participants should be able to:

- Identify action steps to center equity from a team or systems level;
- Identify action steps to integrate protective factors that support skill development and employee well-being in healthcare IPC;
- Identify action steps to support staff's communication skills to build and maintain relationships in IPC work; and
- Describe how they will assess organizational policies and practices to enhance essential skills across the IPC workforce.

Agenda at Glance

Day 1: August 28, 2024

Time	Activity
7:30 am-8:30 am	Registration
8:30 am-9:00 am	Welcome and Introductions
9:15 am-11:15 am	Breakout Sessions
11:15 am-12:45 pm	Lunch on your own
12:45 pm-2:45 pm	Breakout Sessions
3:00 pm-5:00 pm	Breakout Session

Day 2: August 29, 2024

Time	Activity
8:30 am-9:00 am	Welcome
9:00 am-10:30 am	Action Planning: Equity
10:30 am-10:45 am	Break
10:45 am-12:15 pm	Action Planning: Resilience and Protective Factors
12:15 pm-1:45 pm	Lunch on your own
1:45 pm-3:15 pm	Action Planning: Communication
3:30 pm-4:30 pm	Virtual Learning Community Evaluation Closing