## **On-Site Visits Alameda County SNFs**

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| **Facility Name:** |  |
| **Facility Staff Members:** |  |

The following is a guide to help frame the visit and ensure various details are covered. This is only a guide and is not required.

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| **Warm up** | Introductions | Share who you are, how long you have worked there, in what role |
| Listen mode | Be a sounding board – be compassionate |
| Last 60-90 days? | What has last 60-days been like for this facility? A healthy look back |
| Leadership team | How are you all holding up? |
| COVID status | What is their current COVID status with residents and staff? |
| Residents | How are the residents holding up? |
| Staff | How are the staff holding up? |
| **Main event** | Recent CDPH survey(s) | Have they had a recent survey(s)? How did it go? |
| Recent CDPH outcomes | What recent survey outcomes have they experienced?  |
| RCA | Have they conducted a recent RCA on one of their outbreaks? What did it reveal as the root causes? |
| Screening | Are they screening residents and staff? What does this involve? |
| Testing | What is their testing regimen? Turn-around times? |
| Cohorting | What is their cohorting plan? Do they have a large number of private rooms ready for a yellow zone? |
| Staff Assignment | Do they use consistent assignment to different cohorts? How do they approach staffing stability and reducing turnover and absenteeism? |
| Supplies | Do they have adequate PPE? Where and how is it stored? How do they calculate how much they have on hand? |
| Hand hygiene | What has their experience been like with ACPHD? What do we contribute and what is duplicative with your CDPH requests? |
| Changing Guidance | How do they keep up with changing guidance? |
| Vaccine | Have they signed up for the federal vaccine distribution program? |
| **Wrap up** | Next Steps | Share plans for follow-up (one follow-up to check in) |
| Next 30-60 days | What does the facility anticipate or what are they preparing for in next 90 days? A healthy look forward |
| Facility Next Steps | What is next for the facility – “by next Tuesday”? What do they intend to do as a result of visit? |
| Feedback | What was most helpful about our time together?  |
| Thank you | Express gratitude and support |