Visitation Guidelines for COVID-19
Residential Care Facilities

Visitation Guidelines and Determining Visitation Status

Visitation Guidelines are outlined under the webpage Long-Term Care COVID-19 Plan, Visitation, MDHHS. This webpage includes infographics for Visitation Order and Visitation Order Special Cases Grid. Each infographic provide concise information on current visitation protocol. The current emergency order can also be found here which provides detailed guidance regarding visitation, testing, and reporting.

Visitation may only occur when the facility meets all of the following criteria:

- The facility has had no new COVID-19 cases originate in the facility, including those involving residents or staff ("facility-onset cases"), within the prior 14 days and is not currently conducting outbreak testing. Admission of a resident who is known to be COVID-19-positive at the time of admission does not constitute a facility-onset case.
- Ingham County Health Department or MDHHS has not prohibited visitation at the facility.
- Testing of visitors is performed per MDHHS current guidance.¹

General Guidance

- Limit the number of entrances into the facility and restrict movement of visitors within the facility.
- Provide hand sanitizer and/or handwashing facilities for visitors.
- Require visitors follow recommended social distancing guidelines.
- Follow MDHHS guidance on screening, testing, and required personal protective equipment for visitors.

Post Signage to inform visitors of the status of visitation and the expectations of the visitor. Sample Forms.

- Indicate when there is a COVID-19 positive employee or resident (must continue to display poster until 14 days after last positive COVID-19 test result of employee or resident). Facility Positive for COVID-19
- Visitation status of the facility: Infographics for Visitation Order and Visitation Order Special Cases Grid
- Visitors must be assessed for COVID-19 prior to entry. Building Health Screening Signage, ICHD
- Educational materials on proper hand washing and sanitation:
  - Slow the Spread, ICHD
  - Social Distancing, ICHD
  - For Your Safety in our Building, ICHD

For additional posters and posters in multiple languages visit, Ingham County COVID-19, Resources. Additional posters available at Print Resources (filter by audience and topic), CDC

Screening Visitors and Sample Forms

Screen visitors for COVID-19 symptoms at entry and restrict visitors with symptoms consistent with COVID-19. Instruct visitors they must inform the facility if they develop fever or symptoms consistent with COVID-19 within 14 days of visiting. Visitor Screening Tool Visitor Log

Testing Visitors

When visitor testing is required facilities should conduct point of care testing of visitors whenever possible. When point of care testing is not available, facilities must require visitors to be tested on their own within 72 hours of coming to the facility and require proof of negative test results upon entry.¹

¹ March 2, 2021 Requirements for Residential Care Facilities