# Michigan Syringe Service Program Monitoring and Evaluation

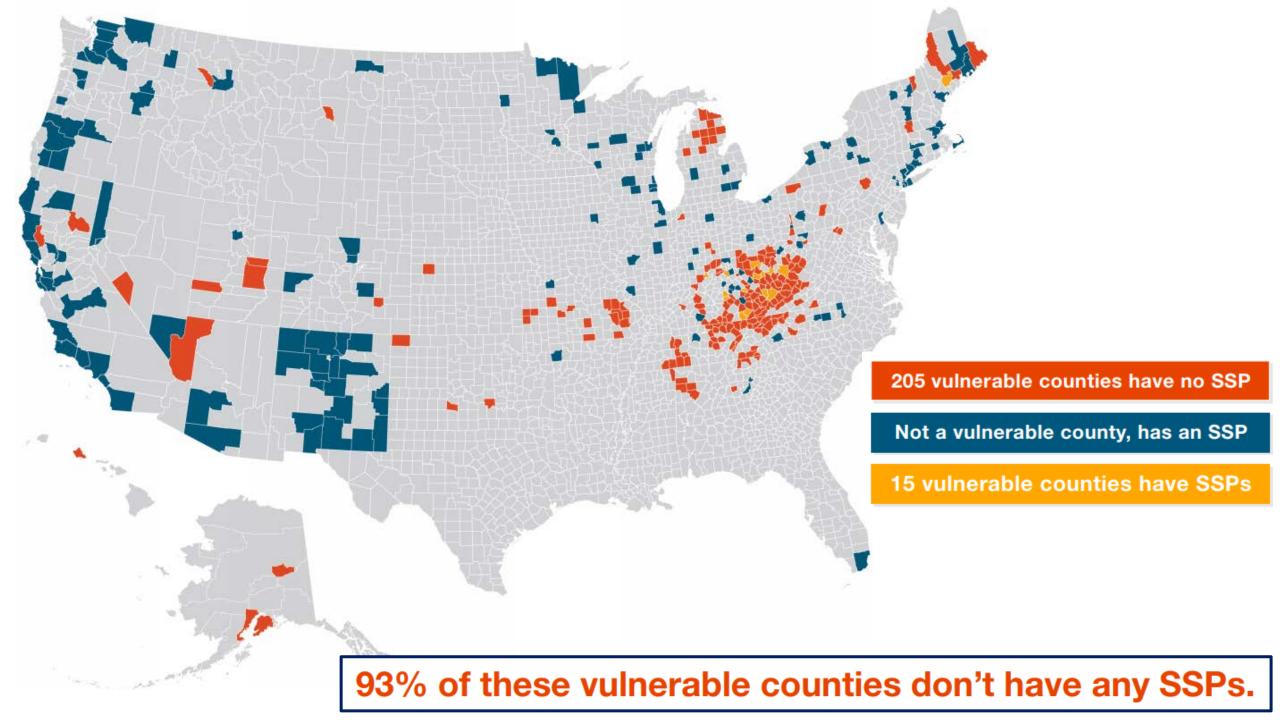
#### **Presenters:**



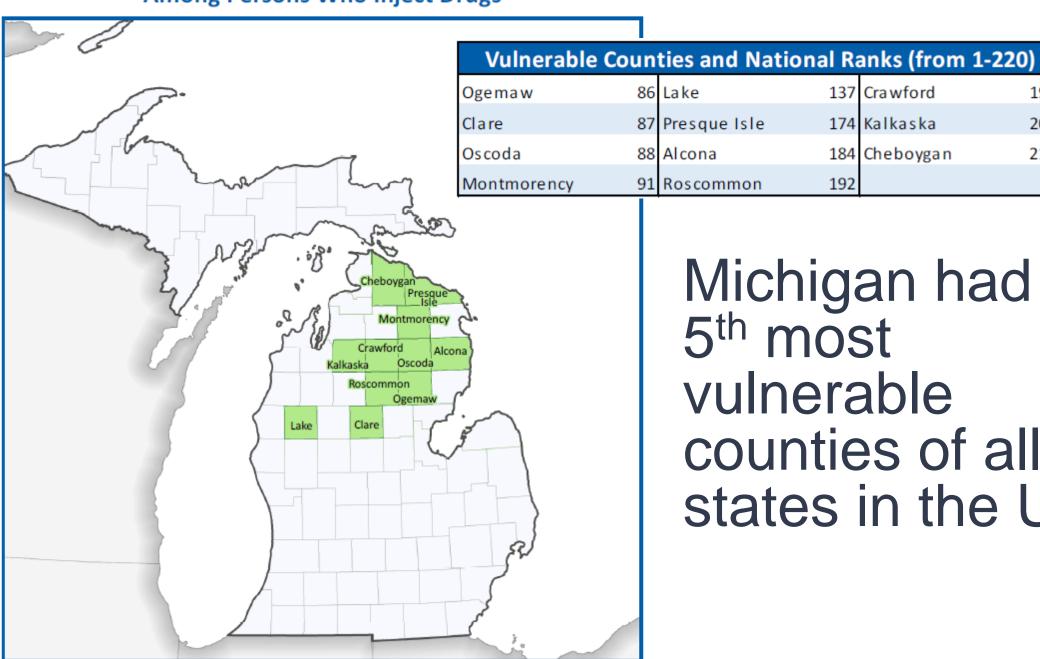
Brandon Hool
Harm Reduction Analyst
Viral Hepatitis Unit - MDHHS
hoolb@michigan.gov



Mary Miller, RN
Harm Reduction Analyst
Viral Hepatitis Unit - MDHHS
millerm80@michigan.gov



#### County-level Vulnerability to Rapid Dissemination of HIV/HCV Infection **Among Persons Who Inject Drugs**



Michigan had the 5<sup>th</sup> most vulnerable counties of all the states in the U.S.

137 Crawford

174 Kalkaska

192

184 Cheboygan

197

207

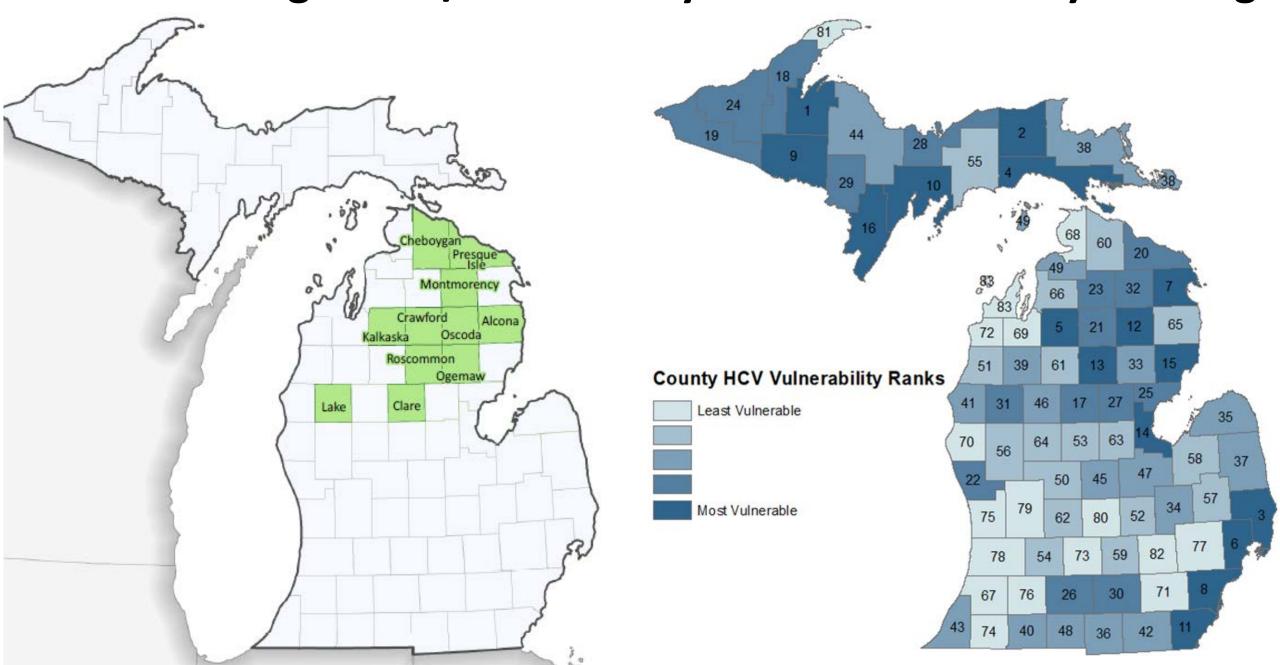
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# History of Syringe Services in Michigan

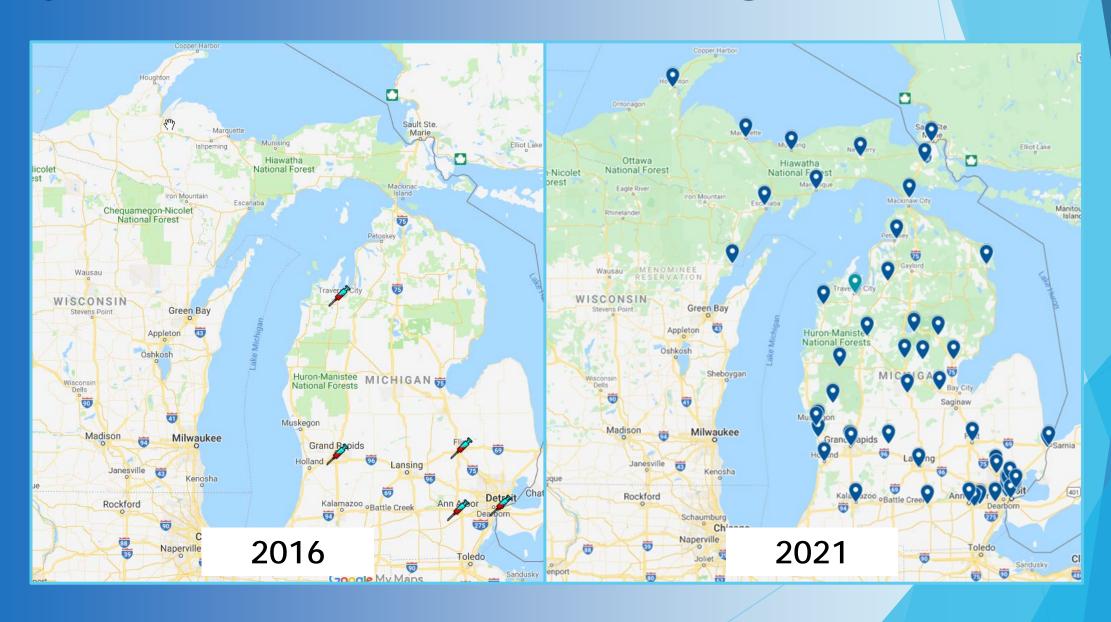
- 5 Legacy Programs
  - Wellness Flint
  - Unified Ann Arbor/Ypsilanti
  - Community Health Awareness Group (CHAG) - Detroit
  - The Grand Rapids Red Project -Grand Rapids
  - ► Harm Reduction Michigan



CDC vs. Michigan HIV/HCV County-Level Vulnerability Ranking



# **Expansion of SSP in Michigan**



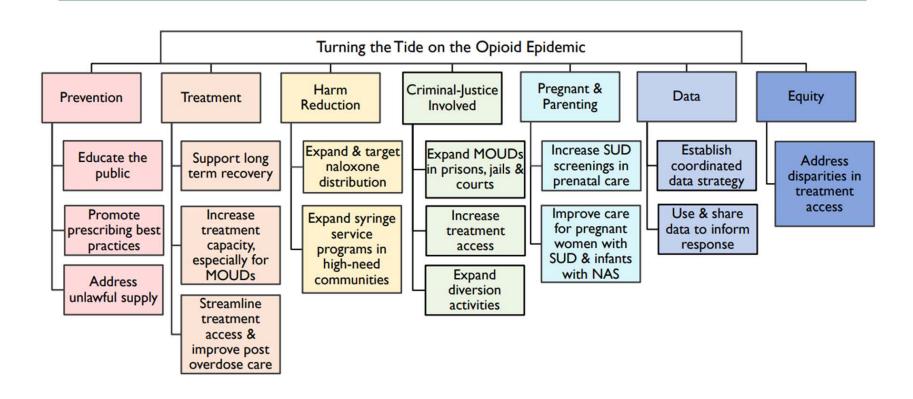
# "We believe that sterile syringes should be available and accessible to any person in Michigan that injects substances"

Joe Coyle, MPH

Director of the Bureau of Infectious Disease Prevention

Michigan Department of Health and Human Services

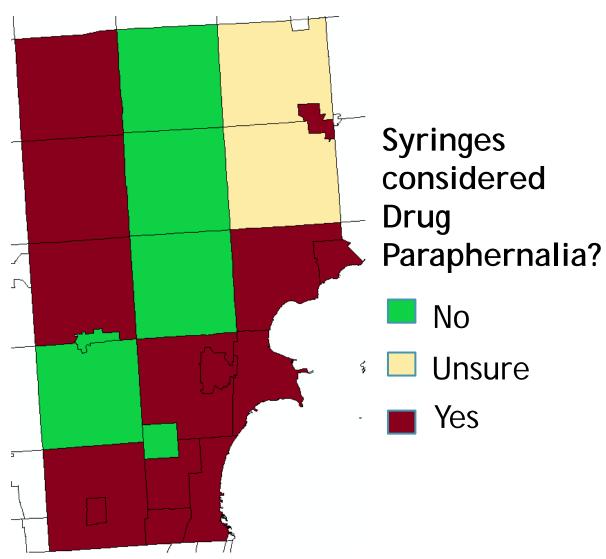
#### MDHHS 2021 OPIOIDS STRATEGY

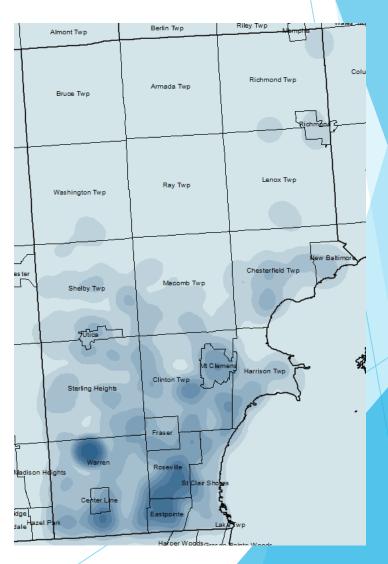


# Drug Paraphernalia Ordinances

- State Law
  - MCL 333.7451 defines sterile syringes as drug paraphernalia
  - MCL 333.7457(g)
  - Sections 7451 to 7455 do not apply to any of the following:
  - (g) An object sold, offered for sale, or given away by a state or local governmental agency or by a person specifically authorized by a state or local governmental agency to prevent the transmission of infectious agents.
- Some county prosecutors state this only applies to the sale of syringes, not possession

# Drug Paraphernalia Ordinances





# Barriers to Statewide M&E System

#### Barriers to Data Collection and Consistency

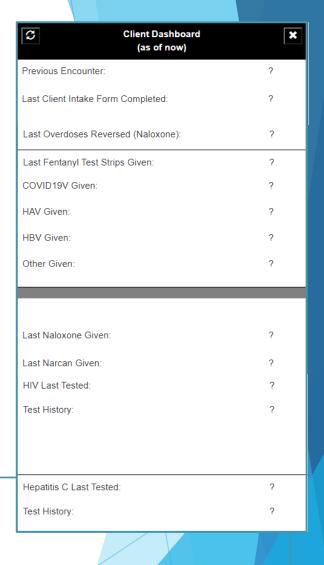
- Amount and types of data collected varied between programs
- SSPs relied on several funding sources with varied reporting requirements
- Some SSPs hesitant to share client data to state disease surveillance system
- Some SSPs lacked technology and/or staff proficiency in technology
- Internet access difficult in mobile services and in some rural settings

#### **Barriers to Evaluation**

- Implementation barriers, community support, organization/community resources vary by program and locale
- Different populations served by each program (ie rural vs urban)
- Unique facilitators/barriers for community-based vs, health department-based programs

# Purpose and Considerations of Statewide Data Collection System

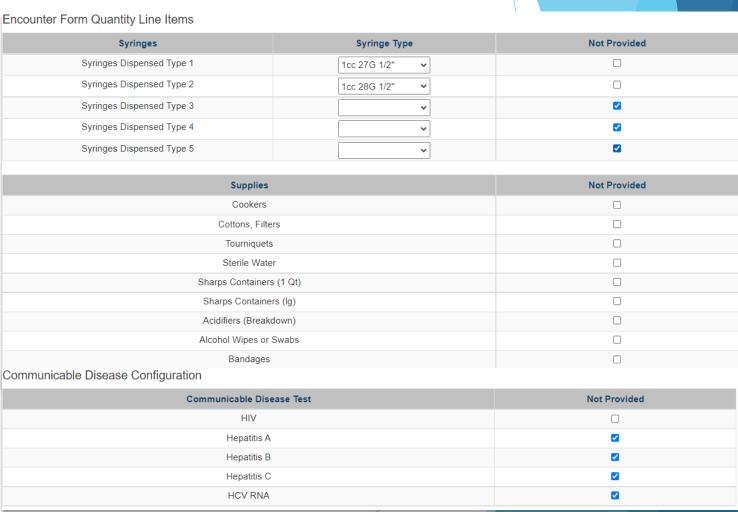
- Monitor, evaluate, and improve grant funded SSPs
- Platform must add value to encourage buy-in and minimize barriers to service
  - Intuitive, easy to use, accurate, reliable
  - Data able to satisfy all reporting requirements
  - Real-time client history and some case-management ability
  - Able to track supply inventory
- Clients must be tracked by anonymous UID number
  - ▶ Balance between anonymity and useful case management
- Security
  - Transparency in who has access to the data
- System must be adaptable to unique program needs!



# Building the Syringe Utilization Platform "SUP?" [Encounter Form Quantity Line Items]

Web-based, developed specifically for SSP data collection

- Started with variables programs were already collecting
  - Paper forms, Excel spreadsheets, Google spreadsheets, etc.
- Took the "kitchen sink" approach
  - Added all possible variables
  - Allowed users to move through forms without answering questions
  - Allowed users to customize forms to remove unused variables
- Planned for enhancements
- Securely housed within MDSS login

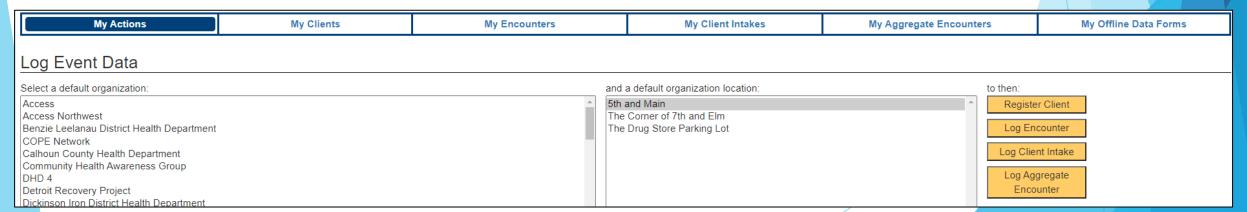


## User Roles

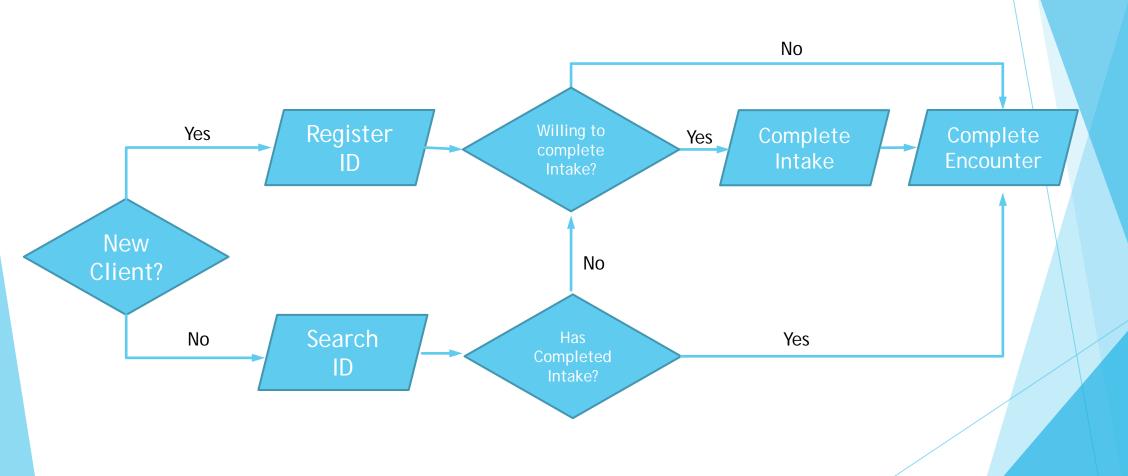
- System Administrator Can view and make changes to all system data and forms
- Jurisdictional User Can view data from organizations in their jurisdiction
- Organizational Administrator Can view and make changes to all data and forms at their assigned organization
- Organizational User Can enter and make changes to their own data. Can view all of their organization's data
- Volunteer Can enter organizational data but cannot see any data

## **SUP Forms**

- All forms can be printed or completed offline
- Client Registration Form Asks for an anonymous user ID using any alphanumeric formula. Client can also be given a nickname.
- ► Client Intake Form Collects demographic, substance use history, risk behavior, and other data. Lengthy, but does not need to be completed in one visit or at all.
- Client Encounter Form Collects services received at visit (# of syringes, # of Narcan kits, HIV/HCV testing, vaccinations, referrals, etc.)
- Aggregate Data Form Collects service data not connected to a specific client ID



# **SUP Flow**



# SUP Outputs - Qualitative Data

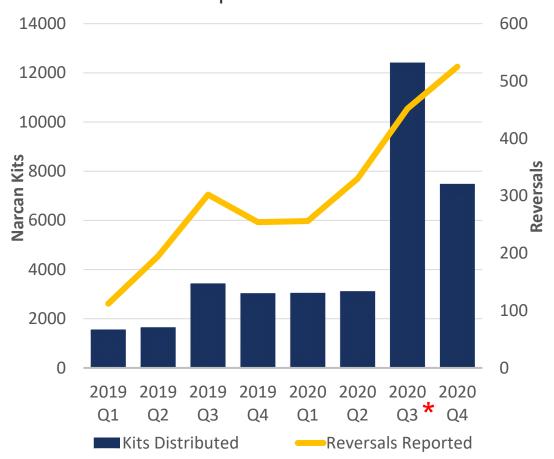
Client ID	Notes	Time Stamp
XXXXXX	Consumer attended Vaccine Event and received 1st Covid-19 Pfizer Vaccine dose.	5/25/2021 11:11
XXXXXX	Consumer received both HIV/HCV rapid screening. Both tested negative.	5/25/2021 11:12
XXXXXX	Consumer received 2nd Pfizer Vaccine Dose on this day as well.	6/16/2021 11:51
	Individual is a commercial sex worker operating out of the hotel near airport in R****. Consumer is conducting secondary	
	exchanges in the community there. SSP team is coordinating with other SSP's in community to develop more consistent	
XXXXXX	engagement.	5/18/2021 11:05
	Consumer is acting as secondary exchanger at Airport in R****. SSP Team is attempting to coordinate connections with closer SSP.	
XXXXXX		5/20/2021 15:11
	Consumer reports that individuals are looking for fentanyl test strips to take urine drug screens so they know when they can go on	
XXXXXX	Buprenorphine. I got to say, its pretty creative.	6/16/2021 12:57
	Consumer continues to outreach local sex working community at the Airport Hotels in R****, MI. SSP Team is working to connect	
XXXXXX	other Harm Reductionists to this community, as it appears to be significantly underserved.	5/25/2021 11:10
XXXXXX	CM previously met participant at *** Meijer, participant registered today.	5/7/2021 16:40
XXXXXX	Met with client to provide harm reduction supplies. Client decided to register	5/18/2021 15:03
	Client reports being tested for Hep C, Hep A, Hep B, and HIV within the past year. Client has expressed interest in being tested	
XXXXXX	again at a later date.	5/18/2021 15:23
XXXXXX	passes out some supplies to the local hotel	6/7/2021 12:46

\*\*\*\* = Locations obscured

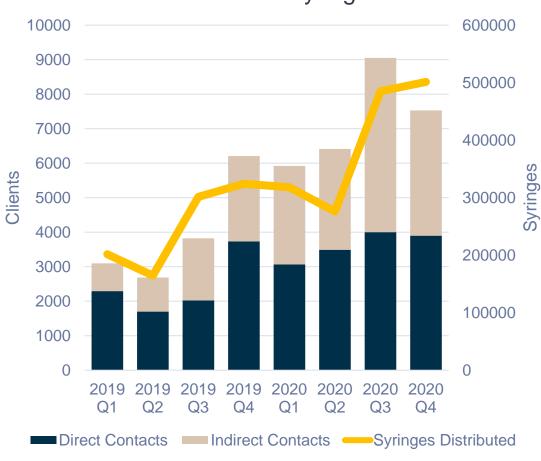
XXXXXX = Client ID obscured

# SUP Outputs – Quantitative Data Reports

#### Naloxone Kits Dispensed and Overdoses Reversed



#### Clients Served and Syringes Distributed



<sup>\*</sup>One SSP reported distributing 9,000+ naloxone kits this quarter

# SUP Outputs - Other Evaluation Measures

#### Client Behavior

- Frequency of visits
- Changes in substance use behavior over time
- Secondary delivery

#### System User Behavior

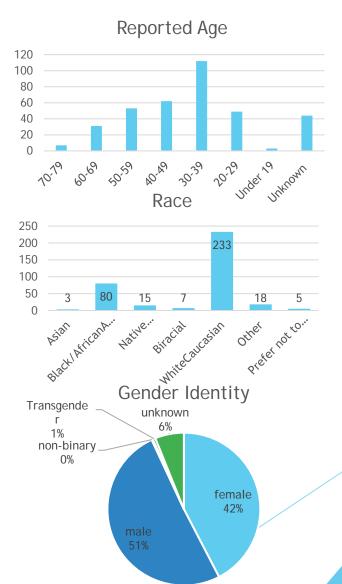
- Frequency of form completion
- Client engagement (frequency of intake completion, client note detail, comprehensiveness of service delivery)

#### Organizational Behavior

► Trends in client characteristics, numbers, and

site utilization

Client Reported Residence				
Geography	n	%		
Flint	683	59%		
Out-Genesee	292	25%		
Other	103	9%		
Unreported	27	2%		



## SSP M&E - Lessons Learned

- "Once you've seen one SSP You've seen one SSP" Creating a standard by which to measure all SSPs is challenging. Individualized standards are most effective
- Frontline staff must be engaged in planning, testing, and training of a data entry/evaluation platform. User buy-in is key.
- Access to raw data and reports must be restricted. Limitations must be fully explained to avoid misinterpretations of data
- Plan for feedback and necessary enhancements
- Recent Enhancements:
  - Offline Forms
  - Aggregate Data Form
  - Fentanyl Test Strip results and behaviors added to encounter form
  - Alert System
  - Ad Hoc Survey System

## THANKS!

#### **Brandon Hool, BS**

Harm Reduction Analyst MDHHS Viral Hepatitis Unit Phone: (517) 420–4978

Email: hoolb@michigan.gov

#### Mary Miller, RN

Harm Reduction Analyst MDHHS Viral Hepatitis Unit Phone: (517) 896-3287

Email: millerm80@michigan.gov



Team Email: MDHHS-syringeaccess@michigan.gov

Website: <a href="https://www.mi.gov/hepatitis">www.mi.gov/hepatitis</a>

www.mi.gov/ssp

