



Documentation Cover Sheet

Domain:

9

Measure:

9.2.1 A

Document Title:

Carson City Health and Human Services (CCHHS) Quality Improvement Plan (QIP)

(Up to 250 characters)

Document Description: 150 word maximum

- **MUST INCLUDE EXACT LOCATION OF EVIDENCE WITHIN THE DOCUMENT (page, paragraph, sentence, etc.)**
- Be concise and clear
- Briefly describe how the document meets PHAB requirements
- If the documentation is a part of a larger document, name or describe the larger document
- If the document is not authored by CCHHS, name or describe the author and the relationship of the author to CCHHS (example: partner organization)

The attached document is the CCHHS Quality Improvement Plan. The required components can be found highlighted on the following pages:

Key QI terms: p. 5, second paragraph – p. 11 end

Culture of QI and desired future state: p. 4

Key elements: Organizational structure (p. 12), membership and rotation (p.13, paragraphs 1-3), roles and responsibilities (p. 13, beginning of bullet points – p. 14), staffing and administrative support (p. 14, first paragraph after bullets), budget and resource allocation (p.14, last paragraph)

Types of QI training available: p. 16-17, all

Project identification, alignment with strategic plan and initiation process: p. 19, top of page – p. 21, third bullet point

Goals, objectives, and measures with time-framed targets: Grid, start p. 21 – p. 23 center

QI Plan monitoring: p. 23, center – p. 24, center

Regular Communication of QI Activities: p. 28, first and second paragraphs

Process to assess QI effectiveness/plan activities: p. 24, last paragraph – p.27, end of page