Goals and Strategies for
Delaware County
Community Priorities

SUMMARY REPORT:
This is a report of the goals and strategies for the community priorities developed by Partnership for Health Delaware County as a part of the “Mobilizing for Action through Planning and Partnership” (MAPP) process.

Prepared by: David Gatz & Lux Phatak
For more information email lphatak@delawarehealth.org

Delaware General Health District &
United Way of Delaware County
2010
The “Strategic Issues,” along with the accompanying Goals and Strategies, are the issues that need to be addressed by all of the organizations and coalitions in Delaware County in order to achieve the “Vision” for Delaware County – A welcoming environment where all can thrive and enjoy emotional and physical wellbeing.

GOALS

**Goal 1**
To increase awareness and accessibility to human and social services for Delaware County residents

**Goal 2**
All people will have access to integrated, broad-based, high quality community services

**Goal 3**
Families and individuals will have access to a pathway to self-sufficiency

**Goal 4**
Delaware County residents will have access to appropriate, reliable, and affordable transportation

Partnership for Healthy Delaware County
“Mobilizing for Action through Planning and Partnership”
GOALS & STRATEGIES

**Community Priority Issue:** Linkage & Access to Services

**STRATEGIES**

- **Communication** to increase awareness of and accessibility to human and social services for local Delaware County residents
- **Evaluate current ways people access services** (searchable web portals/phone)
- **Research opportunities** for cross marketing amongst agencies
- **Research social network marketing tools**

The mission of a “No Wrong Door” program is to make information about services and resources available with one call to any of the member agencies.

- **Identify gaps by assessing inventory of all service providers**
- **Develop a "No Wrong Door" effort between agencies**
- **Create partnership to develop case management system**
- **Service System**
  - All people will have access to integrated, broad-based, high quality community services

**Partnership for Healthy Delaware County**

“Mobilizing for Action through Planning and Partnership”
Community Priority Issue:
Linkage & Access to Services
GOALS & STRATEGIES

**Affordability**
Families and individuals will have access to a pathway to self-sufficiency

- Increase public perception/awareness that poverty exists in Delaware
- Increase availability of affordable housing
- Support/Expand existing programs (e.g., free medical clinics) with long term funding solutions
- Increase education opportunities to better prepare individuals for higher education

**Transportation**
Delaware County residents will have to appropriate, reliable, and affordable transportation

- Develop a special phone line for agencies within DATA to coordinate services with public transportation
- Identify ALL transportation services
- Explore feasibility of community/public support
- Explore options to expand transportation availability during weekends and nights