

Executive summary

OVERVIEW

The 2020 Network Profile of the Medical Reserve Corps shares a snapshot of the MRC network in 2020, including the newest data on unit demographics, funding, training, partnerships, response activities, and capabilities.

The report's survey was fielded from January to March 2021 and 461 MRC unit leaders (60%) responded. This report comes at a pivotal time in the MRC's history.

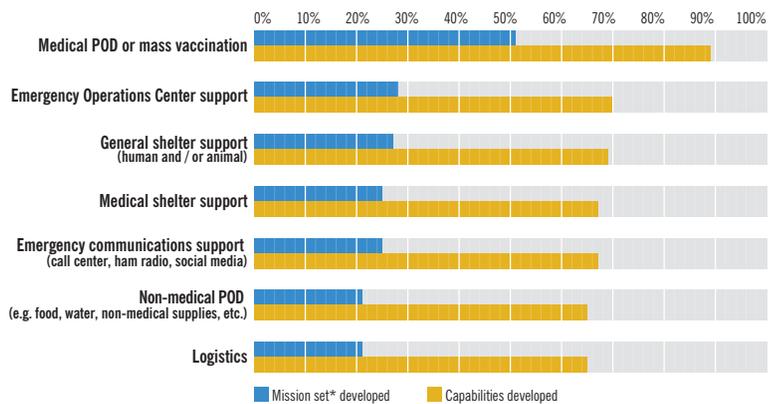
In fiscal year 2020 alone, over 800,000 volunteer hours supported new missions, large-scale events that included multiple agencies, and long-term support requirements, such

as call centers, contact tracing, and vaccination clinics. The skills, training, situational readiness, community engagement, and diversity of MRC volunteers afforded a clear advantage to communities by providing a ready surge workforce structure. This report sheds light on the makeup of that workforce locally, as well as the needs, challenges, and successes of the network.

CAPABLE

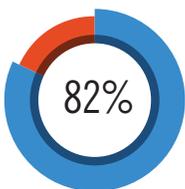
PODS:

89% of MRC units are prepared to support medical Points of Dispensing (PODs) or mass vaccinations.



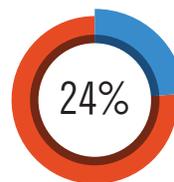
READY

TRAINING:



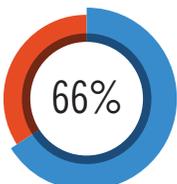
82% of units provide community trainings and 81% engage in National Preparedness Month or preparedness campaigns.

FUNDING:



24% of MRC unit leaders indicated that increased funding would have allowed them to amplify the effectiveness, scale, and quality of their MRC unit's COVID-19 response.

VOLUNTEERS:



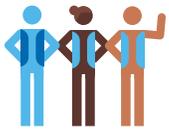
66% of MRC units performed background investigations of all incoming volunteers despite the immense challenges of the pandemic.

AVERAGE NUMBER OF VOLUNTEERS PER UNIT:



VALUABLE

SERVICE HOURS:



APPROXIMATELY

\$24 million

ASPR estimates that MRC members volunteered approximately 840,000 hours of service during the 2020 COVID-19 response, resulting in a workforce savings of \$23.97 million.^{1,2}

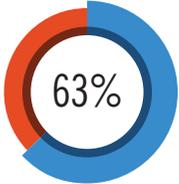
OPERATIONAL READINESS AWARDS:



585%

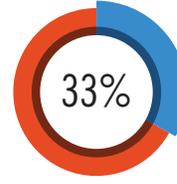
NACCHO's 2020 Operational Readiness Awards (ORA) to MRC units of \$1.1 million resulted in a return on investment of 585%.

ADDITIONAL FUNDING:



When asked how NACCHO could assist MRC units in the future, 63% stated that additional unit funding was their greatest need.

NO FUNDING:



33% of MRC units reported having no funding for their operating budget.

DEPENDABLE

ASPR PRIORITIES:



2020 MRC ORA recipients successfully promoted the following four ASPR priorities for the MRC through hundreds of thousands of volunteer hours around the country:

- 1 MEDICAL TESTING & SCREENING**
- 2 MASS VACCINATIONS**
- 3 INTERJURISDICTIONAL DEPLOYMENT**
- 4 COMMUNITY OUTREACH**

COVID RESPONSE:

84% of units supported COVID-19 response or mitigation efforts in 2020.

INTEGRATION:

85% of units have been with their housing organization for over five years, and 91% are integrated into the organization's emergency plan.

CONCLUSION

The 2020 MRC Network Profile illustrates the unique attributes and the commonalities among units across the nation. It also highlights opportunities to invest in the MRC. As the MRC looks forward to its 20th anniversary in 2022, its stakeholders must serve as champions for network resiliency. This includes sustainable funding for units to strengthen surge capacity for communities, increase awareness of the MRC and its capabilities,

develop resources to sustain a well-trained and diverse volunteer base, and support unit leadership at the local level.

The vision of a dynamic, scalable public health emergency workforce that is trained and ready to respond has proven to be an essential resource and continues to appreciate in value as the MRC demonstrates its ability to be ready, capable, and responsive.

Access the full report at <https://bit.ly/2020MRCNetworkProfile>

* The term 'mission set' describes a scalable response and recovery capability for MRC units and volunteers that is organized, developed, trained, and exercised prior to an emergency or disaster for local, state, and/or regional deployment purposes.

SOURCES

1. Assistant Secretary of Preparedness and Response [ASPR]. A network created for the moment: How the Medical Reserve Corps (MRC) has met the challenges of the COVID-19 pandemic. Accessed November 4, 2021. <https://www.phe.gov/mrc/Documents/MRC-COVID19-Report-12Apr2021-508.pdf>
2. Independent Sector. Independent Sector Releases New Value of Volunteer Time of \$28.54 Per Hour. Accessed November 4, 2021. <https://independentsector.org/news-post/independent-sector-releases-new-value-of-volunteer-time-of-28-54-per-hour/>