MRC Volunteer Management

MRC Volunteer Tier Level Structure

The following chart provides a recommendation for standardizing MRC volunteer tier levels based on level of emergency response experience, training, exercises, unit activities, and activations/deployments. MRC units should also ensure that volunteers meet the appropriate administrative actions and JITT role-specific training required prior to volunteer activations or deployments.

<table>
<thead>
<tr>
<th>MRC Volunteer Tier Levels</th>
<th>Deployable</th>
<th>Level Description</th>
<th>Required</th>
<th>Recommended</th>
</tr>
</thead>
</table>
| **MRC Level 1**           | • EMAC/Federal  
                          • Intrastate  
                          • Local       | Level 1 Volunteers:  
                          • Meet the standards for Level 2  
                          • Demonstrated experience in non-emergency activations or emergency deployments  
                          • Capable of serving supervisory roles  
                          • Background check recommended & may be required for EMAC deployments  
                          | Required:  
                          • IS-200  
                          • IS-800  
                          | Recommended:  
                          • MRC Core Competencies Learning Paths  
                          • Volunteer Leadership  
                          • Community Resiliency |
| **MRC Level 2**           | • Intrastate  
                          • Local       | Level 2 Volunteers:  
                          • Meet the standards for Level 3  
                          • Demonstrated experience through training/exercises  
                          • Demonstrated participation in unit activities and non-emergency events  
                          • Background check recommended  
                          | Required:  
                          • IS-100  
                          • IS-700  
                          | Recommended:  
                          • MRC Core Competencies Learning Path  
                          • Volunteer Response |
| **MRC Level 3**           | • Local       | Level 3 Volunteers:  
                          • Limited training or participation in unit activities  
                          • Background check recommended  
                          | Required:  
                          • MRC Unit Orientation or JITT equivalent  
                          | Recommended:  
                          • MRC Core Competencies Learning Path  
                          • Volunteer Preparedness |
| **MRC Level 4**           | • Local surge response only | Level 4 Volunteers:  
                          • Registered with the MRC but have not completed MRC unit on-boarding process or orientation  
                          • Can be deployable during a local emergency surge response, if they receive a JITT orientation, role-specific JITT, and meet rapid deployment on-boarding requirements.  
                          | | |
| **Unassigned**            | • Non-deployable  
                          | • Spontaneous or volunteers from other volunteer organizations  
                          • Volunteers would need to register with the MRC unit and meet Level 3 requirements to be deployable  
                          | | |