

Volunteer Management Systems – Innovations in Technology

Bobbie MacKenzie
Deborah Moran



System Requirements/Functions

- Data storage
 - License/credentials
 - Vaccinations and medical history
 - Volunteer history
- Background checks
- Signed terms/waivers
- Codes of conduct
- Scheduling
- Hours-tracking
- Training history
- Email capability
- Call or text capability
- Portability/mobile app
- Post deployment surveys
- Backup/offline system
- Reports!

Types of Systems

One or more:

- Schedulers only
- Email clients
- Call-down systems
- Access databases
- Spreadsheets (Excel)
- ESAR-VHP-compliant systems (ECLs)
- Full Volunteer Management systems



Considerations

- Cost
- Integration with state systems
- ESAR-VHP-compliant?
- Volunteer-friendly/non-tech-savvy
- Simple to use



Volunteer Management Systems

- Better Impact
- Volgistics
- Juvare Cores
- Samaritan Technologies
- Get Connected/Galaxy Digital
- EveryAction
- Mobilize
- Proprietary Systems

VOLUNTEER



Add-On Software

- Call-down
 - Code Red
 - ReadyOp
 - Vesta
- Email Clients
 - Mail Chimp
 - Constant Contact
- Schedulers
 - Social Media
 - Rosterfy
 - Volunteer Local
 - Signup Genius



Exercise

- Imagine you have to deploy volunteers to an alternate care site by tomorrow morning
- What do you do if?
- Your main system is frozen
- Your office internet is down
- The phone systems are down

Hotwash

- What worked
- Challenges encountered
- Questions?

Conclusion

Thank you for attending!

Bobbie MacKenzie

New Mexico Medical Reserve Corps Serves

bobbie.mackenzie@state.nm.us

505-690-5794

Deborah Moran

Medical Reserve Corps of Southern Nevada

moran@snhd.org

702-759-1342

