Volunteer Management Systems – Innovations in Technology

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System Requirements/Functions

- Data storage
  - License/credentials
  - Vaccinations and medical history
  - Volunteer history
- Background checks
- Signed terms/waivers
- Codes of conduct
- Scheduling
- Hours-tracking
- Training history
- Email capability
- Call or text capability
- Portability/mobile app
- Post deployment surveys
- Backup/offline system
- Reports!
Types of Systems

One or more:

• Schedulers only
• Email clients
• Call-down systems
• Access databases
• Spreadsheets (Excel)
• ESAR-VHP-compliant systems (ECLs)
• Full Volunteer Management systems
Considerations

• Cost
• Integration with state systems
• ESAR-VHP-compliant?
• Volunteer-friendly/non-tech-savvy
• Simple to use
Volunteer Management Systems

- Better Impact
- Volgistics
- Juvare Cores
- Samaritan Technologies
- Get Connected/Galaxy Digital
- EveryAction
- Mobilize
- Proprietary Systems
Add-On Software

- Call-down
  - Code Red
  - ReadyOp
  - Vesta
- Email Clients
  - Mail Chimp
  - Constant Contact
- Schedulers
  - Social Media
  - Rosterfy
  - Volunteer Local
  - Signup Genius
Exercise

• Imagine you have to deploy volunteers to an alternate care site by tomorrow morning
• What do you do if?
  • Your main system is frozen
  • Your office internet is down
  • The phone systems are down
Hotwash

• What worked
• Challenges encountered
• Questions?
Conclusion

Thank you for attending!

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