

Travel Planner Job Aid For Health Departments



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What is the Travel Planner?

The COVID-19 Travel Planner is a centralized communication platform that travelers can search to find COVID-19 information for the state, local, territorial, and tribal communities they're passing through and for their destinations. This information will help travelers make informed decisions, protect themselves, and reduce transmission before, during and after they travel.

How can health departments use the Travel Planner?

As a health department, you can use the Travel Planner to reach travelers and share your COVID-19 policies relevant to travelers entering and departing your jurisdiction.

What is SAMS?

The Centers for Disease Control and Prevention's (CDC) Secure Access Management Services (SAMS) Public Partner Portal is a website that allows public health partners and providers to access information and computer applications operated by CDC.

How do I get access to the SAMS Public Health Partner Portal?

If you don't already have a SAMS account, email travelplanner@cdc.gov to request enrollment in SAMS and access to the COVID-19 Travel Planner webform. Shortly after submitting your request, you'll receive an email from the SAMS Team with an invitation to register with SAMS. The invitation will include instructions for registration and identity proofing.

I already have access to SAMS. How do I access the Travel Planner webform?


If you already have a SAMS account, please email travelplanner@cdc.gov to request access to the COVID-19 Travel Planner webform.

Why do I keep returning to the SAMS login screen when I try to access the Travel Planner webform?


You may not have access to Travel Planner yet. It generally takes at least 1 business day from the time you request access via email travelplanner@cdc.gov to receive access.


Travel Planner Webform Instructions

Once you have access to SAMS and the COVID-19 Travel Planner webform, visit the health department access page at <https://covid19travelinfoadmin.cdc.gov> using Microsoft Edge, Safari, or Google Chrome to login with your SAMS credentials.



Centers for Disease Control and Prevention
CDC 24/7: Saving Lives, Protecting People™

SEARCH 



SAMS
secure access management services


[CDC A-Z INDEX](#)

Warning: This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes all devices/storage media attached to this system. This system is provided for Government-authorized use only. Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties. At any time, and for any lawful Government purpose, the government may monitor, record, and audit your system usage and/or intercept, search and seize any communication or data transiting or stored on this system. Therefore, you have no reasonable expectation of privacy. Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

Choose a login option

External Partners

SAMS Credentials




SAMS Username

SAMS Password

Login

SAMS Grid Card




Click the Login button to sign on with a SAMS Grid Card

Login

HHS Staff


AMS Login



How to use AMS

Login

AMS One Time Password



How to use OTP

Login

After successfully logging into SAMS, identify the activity you wish to access (COVID-19 Travel Planner).

COVID-19 Travel Planner

- [CDC Travel Planner](#)

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You may have multiple activities listed, each associated with different programs, as seen in the screenshot below. Some activities may be related to upload/download tasks while others are links to applications.

Once you select “CDC Travel Planner,” you will be asked to request a jurisdiction. You can request city, county, state, tribal nation or territorial-level guidance.

- **If state:** Please enter the full name of the state.
- **If county:** Please enter the county/counties and state where you would like edit access. County names must be comma separated and include “County,” “Parish,” “Borough,” or “Census area.”
- **If city:** Please enter the city/cities and state where you would like edit access. City names must be comma separated.
- **If tribal nation:** Please list the name of the tribal organization for which you would like edit access.
- **If territory:** Please enter the full name of the territory.

After you request a jurisdiction, your account will be **“Pending” for one business day** as the CDC Admin team confirms your user credentials for that jurisdiction. The CDC administrative team will email you if there are any questions with your documentation. The requested jurisdiction should match the information in our SAMS database. Make sure to check your account the next business day.

Important note: If you click on an existing row, and click delete, the information is deleted, and you will not be able to retrieve what was there previously.

After confirmation, you can log in to see information for the jurisdictions that you requested. If another user previously requested your jurisdiction or updated guidance for your jurisdiction, you may see rows in the existing table as illustrated below. Clicking on a row opens the jurisdiction update form.

You can also create a new jurisdiction by clicking the **“+ New Jurisdiction”** button at the bottom of the page.

COVID-19 Travel Planner
Go to Public Page View Posts Management Tab Sign Out

Welcome to the COVID-19 Travel Planner

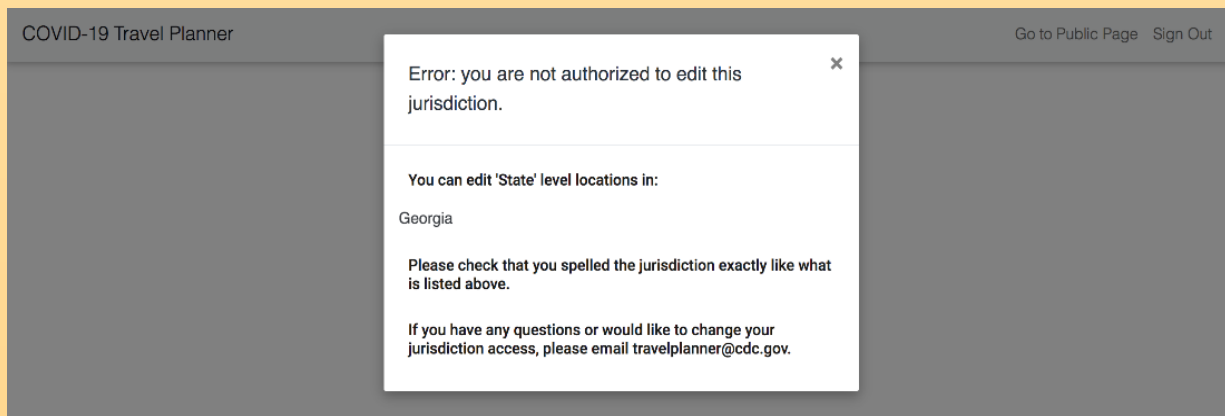
Click on a jurisdiction row or checkbox below to edit health department information. Click the “+ New Jurisdiction” button below to add a new health department.

	Program Name	State	Counties	Cities	Tribal Jurisdictions	Reminder Date	Date Last Updated	Group Email
Edit	Enter Program Name	Enter State...	Enter Counties...	Enter Cities...	Enter Tribal Jurisdiction	Enter Reminder Date	Enter Date Last Updated	Enter Group Email
<input type="checkbox"/>	Dekalb County Health Department	Georgia	Dekalb County			2020-09-30	2020-10-01	dekalbhealth@georgia.gov
<input type="checkbox"/>	City of Atlanta Travel Guidance	Georgia		Atlanta		2020-09-25	2020-10-01	atlantacovid@atlanta.gov
<input type="checkbox"/>	Gwinnett County Health Department	Georgia	Gwinnett County			2020-09-18	2020-09-24	gwinnettcovid@gwinnett.gov

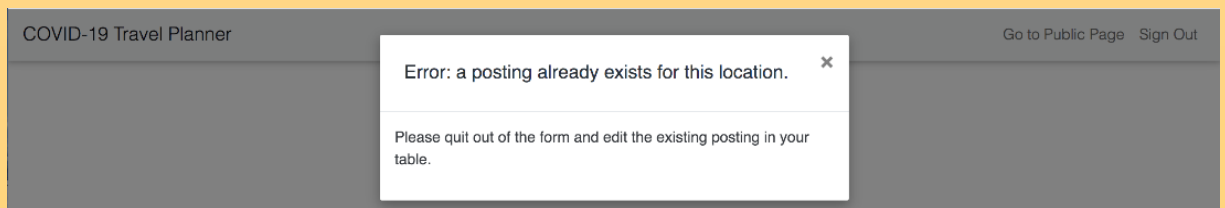
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+ NEW JURISDICTION

Important Note: You will only be able to edit information for the locations under your jurisdiction. State level health officials may edit information for counties and cities within their state along with their state-level guidance. Counties and cities are restricted to only updating their specific jurisdictions’ information.

If you try to create guidance for a jurisdiction outside of your area (e.g., a Georgia health official posting guidance for Alabama), you will receive the error below when you try to save. This error will also appear if you have not spelled the jurisdiction name the exact same way you signed up for an account with the Travel Planner. If you believe there is a spelling error in your authentication level, please email our admin team at travelplanner@cdc.gov for assistance.



If you accidentally try to create a new post for a jurisdiction that has already posted guidance, you will receive an error message when you try to save. Please X out and return to your jurisdiction table. In the table, you should see a row with information for the location. You may edit the existing information by clicking on the row cells.



Jurisdiction Guidance Form

Please note, you will need to complete this information in one sitting. You cannot save and come back to edit. Once you click **“Save and Close”** at the end of the form, the information you have shared will be shared with the public.

The first item to complete is general contact information. These fields will show when a traveler clicks the **“Contact”** button. Therefore, **DO NOT** include personal names, phone numbers, or email addresses. All contact information is optional.

1. Health Department Name
2. Address
3. City
4. State
5. Zip Code

6. Phone

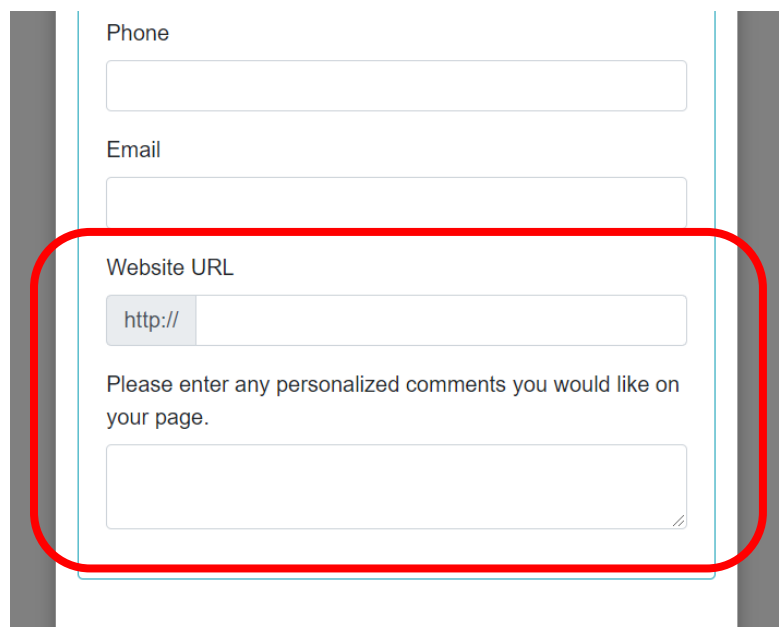
7. Email

The screenshot shows a web application titled "COVID-19 Travel Planner". A modal window titled "Add new COVID-19 Health Information" is open. It contains a section for "General Contact Information" with a disclaimer: "All contact information is optional. DO NOT include personal names, phone numbers, or email addresses." Below this is a form with the following fields: "Health Department Name" (with a placeholder "Enter Health Department Name"), "Address" (with a placeholder "Enter your health department's address"), "City", "State", and "Zip Code".

This is what it will look like on the travelers' end:

The screenshot shows the "dekalb county ga" website. A modal window titled "Health Department Contact Information" is open, displaying the following details for the Dekalb County Health Department: "100 Main Street", "Decatur, Georgia, 30030", "555-555-5555", and the email "dekalbhealth@georgia.gov". The background shows the main website content, including a "Health Department Information" section with a "Message from the Health Department" and a "Check here for additional guidance related to your travel:" section with buttons for "DECATUR GA", "ATLANTA GA", and "GWINNETT COUNTY GA".

Next, you can provide a website URL to link to your health department home page, or webpage where you have COVID-19 information, along with personalized comments you would like on your page.



Phone

Email

Website URL

Please enter any personalized comments you would like on your page.

On the travelers' end, the *Website URL* field populates the **"Visit our website for more information"** link.

The *Personalized comments* field appears on the left side, under the box **"Message from the Health Department."**

Important Note: Travelers will only see the most local level jurisdiction's page. If you are uploading information for a city or county where visitors are also expected to follow state-level guidance, please make a reference to the state level guidance and include links to state level guidance when appropriate. For example, in your "Message from the Health Department" section, consider instructing travelers to also search for the state level guidance. You may also consider including information about state-level requirements in the relevant guidance boxes.

This is what it will look like on the travelers' end:

The screenshot shows the CDC website interface for Dekalb County, GA. The top navigation bar includes a search bar with 'dekalb county ga' and a 'SEARCH' button, along with links for 'For Health Departments' and 'En español'. The main content area is divided into two columns. The left column, titled 'Health Department Information', contains a message from the Dekalb County Health Department, which is highlighted by a red box. This message states that the health department office on Winn Way is open Monday to Friday, 9-5pm, and that COVID testing is located at the Stone Mountain location. Below the message is a link to 'Visit our website for more information' and a section for 'Check here for additional guidance related to your travel:' with buttons for 'DECATUR GA', 'ATLANTA GA', and 'GWINNETT COUNTY GA'. The right column contains a list of questions and answers related to COVID-19, such as 'Will I be required to self-quarantine or be quarantined under legal order?' and 'Is there a mask mandate?'. At the bottom of the page, there is a disclaimer from the CDC.

dekalb county ga SEARCH For Health Departments En español

Health Department Information

Please follow guidance from: Dekalb County Health Department

Message from the Health Department

The health department office on Winn Way is open Monday to Friday, 9-5pm. COVID testing is located at our Stone Mountain location.

[Visit our website for more information](#)

Check here for additional guidance related to your travel:

DECATUR GA ATLANTA GA GWINNETT COUNTY GA

Print Contact Last updated on 2020-10-01

Will I be required to self-quarantine or be quarantined under legal order? If so, for how long?

Is there a mask mandate? If so, what is it?

Are there any testing requirements for travelers? If so, how do I provide my results?

Who should I contact if I have any COVID-19 symptoms?

Are any destinations or businesses closed to travelers? (e.g., beaches, restaurants, bars)

CDC is posting this information to better inform the public about possible travel restrictions implemented by state, territorial, tribal, and local health authorities. While the information posted is believed to be current and accurate, these actions are not being taken by the federal government but by state, territorial, tribal, and local health entities acting pursuant to their own separate legal authorities. We recommend contacting the relevant state, territorial, tribal, or local health authority directly for questions and current status of their travel restrictions and guidance.

Next, you have the option to opt into email reminders to update your information. Please do not add a personal email to this field. You'll need to submit a group or functional email address. This information is not shared publicly.

The screenshot shows a form titled 'Opt into Email Reminders (optional)'. It includes a text box for entering a reminder date in mm/dd/yyyy format, a calendar icon, and a text box for entering a group email address. The example email address provided is 'e.g dgmqcovidresponse@cdc.gov'.

Opt into Email Reminders (optional)

If you would like to receive email reminders to update your information, please include a group email address below. Personal emails are not permitted.

Set a date to receive a reminder

Please enter a reminder date for this guidance.

mm/dd/yyyy

Group Email

e.g dgmqcovidresponse@cdc.gov

Next, you have the option to provide travelers with answers to any of the following prompts. Your text responses and web URL links will appear in the accordion boxes on the right side of the public page. All responses are optional. If you do not want to provide guidance for a prompt, please leave the text field blank and the accordion box for that specific field will be removed from the public page. Similarly, if you do not want to include a web link related to the guidance question, leaving the field blank will remove the link from the public page. All answers are free text.

Important Note: Travelers will see the exact answers you provide for the following prompts.

Here are the prompts:

Quarantine Restrictions

1. Will travelers be required to self-quarantine or be quarantined under legal order? If so, for how long?
 - a. If you would like to add a hyperlink to an additional resource like your own health department page, please add the URL in the text box.

Quarantine Restrictions

Will travelers be required to self-quarantine or be quarantined under legal order? If so, for how long?

e.g. Yes, travelers arriving from states with over 10 cases per 100,000 residents must self-isolate for 14 days. Please see the link below to determine whether your state is on this list.

If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:

Mask Mandate

2. Is there a mask mandate? If so, what is it?
 - a. If you would like to add a hyperlink to an additional resource like your own health department page, please add the URL in the text box.

Mask Mandate

Is there a mask mandate? If so, what is it?

If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:

Gathering Restrictions

3. Are there limits on gathering size? If so, what do travelers need to know?
 - b. If you would like to add a hyperlink to an additional resource like your own health department page, please add the URL in the text box.

Gathering Restrictions

Are there limits on gathering size? If so, what do travelers need to know?

If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:

Submit Contact Information

4. Do travelers need to submit contact information or any other information to the health department before they travel? If so, how do they do that?
 - a. If you would like to add a hyperlink to an additional resource like your own health department page, please add the URL in the text box.

Submit Contact Information

Do travelers need to submit contact information or any other information to the health department before they travel? If so, how do they do that?

If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:

Testing Information

5. Are there any testing requirements for travelers? If so, how do they provide their results?
 - c. If you would like to add a hyperlink to an additional resource, like your own health department page, please add the URL in the text box.

Testing Information

Are there any testing requirements for travelers? If so, how do they provide their results?

If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:

Symptomatic Travelers

6. Who should travelers contact if they have any COVID-19 symptoms?
 - d. If you would like to add a hyperlink to an additional resource, like your own health department page, please add the URL in the text box.

Symptomatic Travelers
Who should travelers contact if they have any COVID-19 symptoms?
<input type="text"/>
If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:
<input type="text"/>

Closed Locations

7. Are any destinations or businesses closed to travelers? (e.g., beaches, restaurants, bars)
 - e. If you would like to add a hyperlink to an additional resource like your own health department page, please add the URL in the text box.

Closed Locations
Are any destinations or businesses closed to travelers? (e.g., beaches, restaurants, bars)
<input type="text"/>
If you would like to add a hyperlink to an additional resource like your own health department page, please include the URL in the text box below:
<input type="text"/>

Next you have the option to link to other relevant health departments' guidance pages. For example, Gwinnett County, Georgia, may choose to include links to guidance uploaded by the nearby Fulton and Dekalb counties. Please list other locations whose guidance you would like to include. **Location names must be separated by commas and include state abbreviations when relevant; e.g., "Atlanta GA, Dekalb County GA, Fulton County GA."**

Linked Locations

You have the option to include links to other relevant health departments' guidance pages. For example, Gwinnett County, Georgia, may choose to include links to guidance uploaded by the nearby Fulton and Dekalb counties. Please list other locations whose guidance you would like to include. Location names must be separated by commas and include state abbreviations when relevant; e.g., "Atlanta GA, Dekalb County GA, Fulton County GA"

example: Atlanta GA, Dekalb County GA, Fulton County GA

Locations added in "**Linked Locations**" appear in the white ovals on the public page. Clicking on the ovals redirects to that location's guidance.

Health Department Information

Please follow guidance from: Gwinnett County Health Department

Message from the Health Department

Gwinnett County health department serves Gwinnett, Newton and Rockdale counties.

[Visit our website for more information](#)

Check here for additional guidance related to your travel:

ATLANTA GA

DEKALB COUNTY GA

FULTON COUNTY GA

DECATUR GA

ROCKDALE COUNTY GA

BROOKHAVEN GA

[Print](#) [Contact](#) Last updated on 2020-09-24

Lastly, you have the option of setting your health department’s jurisdiction to be state, county, tribal area, territory or city. Locations listed must match the locations that users have access to edit. For example, an error will appear if a NYC health official tries to post guidance for Atlanta GA as mentioned previously.

The screenshot shows a web form titled "Jurisdiction Assignment". Below the title is a subtitle: "You have the option of setting your health department's jurisdiction to be a state, county, tribal area, territory or city." The main section is titled "Jurisdiction Information" and contains three parts: a question "Are you requesting permissions to edit state, Tribal, territorial, county, or city level guidance?" followed by a dropdown menu currently showing "County or county-equivalent"; a text input field with instructions "Please enter the state or territory for which this COVID-19 guidance applies. Names must be written out and not abbreviated; e.g., 'California' or 'Rhode Island' or 'Guam.'"; and another text input field with instructions "Please enter the counties for which this COVID-19 guidance applies. County names must be separated by commas and include the full county name; e.g., 'San Diego County, Riverside County'".

Once you have completed the form, double check to make sure you have input the information the way you would like to. Once you have reviewed, click **“Save and Close.”** As soon as you click “Save and Close,” the information will be live on Travel Planner.

Important note: You will only see the “Delete” option when updating your jurisdictions guidance. If you are creating a new jurisdiction, you will only see the “Save and Close” and “Exit Without Saving” options.

The screenshot shows three buttons arranged horizontally: "SAVE AND CLOSE" (blue), "EXIT WITHOUT SAVING" (purple), and "DELETE" (blue).